From: Stewart McGarrity
Sent: 10 July 2008 10:00
To: Steven Bell; Susan Clark

Subject: TS Report

Steven/Susan,

I just put half an hour in you diaries tomorrow lunchtime for a quick chat.

Yesterday Willie informed me that he had heard from Duncan Fraser that John Ramsay of Transport Scotland had told him at the 4wk TS/CEC meeting (so you're getting this fourth hand) that TS are very unhappy with our 4 weekly report. In particular they say it does not give them comfort or a clear picture as to how we are addressing programme slippage. There is a long history of TS unhappiness with the quality of our efforts here, but the point is that we have TS officers bemoaning our efforts when we are trying to rev up their Board and Ministers up to give us more money and more work.

Willie wants Graeme B to read the TS report before it goes out from a TS perspective. Graeme always adds value and an extra pair of eyes on the report does no harm – the possible downside is the shadow of extra review time/effort and our reporting deadline coming under pressure. (Ramsay is also deeply unhappy that we don't report on the Monday rather than Friday despite this being agreed with him long ago).

My instinct is to tackle this head on and offer a one-off direct tie / TS session (with their planners etc in attendance – not just JR) to iron out the issues. The reservation I have is that until we have Rev 7 incorporated and until we see Infraco actually mobilising – would we be in position to give them the clarity they might want to see?

Stewart

Stewart McGarrity Finance Director tie Limited Mobile: