## RISK SIGNIFICANCE BLACK – SHOWSTOPPER; difficult to quantify impacts RED – High Risk AMBER – Medium Risk TREATMENT STATUS RED – Treatment Strategy behind programme AMBER – Treatment Strategy on programme GREEN – Treatment Strategy ahead of programme or complete

## Tram - Stakeholder Risks

GREEN - Low Risk

Master	Risk Description	Effect(s)	Risk	Treatment Strategy Treatment Du	Due	Risk			
Risk ID		s	Sig		end Sep	end Oct	Date	Owner*	
263	Failure to demonstrate robust case for scheme against required tests of Affordability, Financial	Business case is not acceptable     Approvals delayed		Regular engagement with stakeholders to ensure clarity of requirements			Aug- Nov 06	Stewart McGarrity A&B	
	Viability, Economic Viability and Modal Shift	Slips into purdah period		Progressive development of draft business case					
				Updated Project estimate					
264	Political risk to continued commitment of TS/CEC support for the Tram scheme	<ul> <li>Reversal of decisions by incoming administrations in either or both of CEC</li> </ul>		Monitor likely outcomes and do our best to brief all relevant parties about the project in a balanced way			Aug- Nov 06	Willie Gallagher A	
		<ul> <li>and Holyrood</li> <li>Project becomes key political issue during election campaign</li> <li>Protracted decision</li> </ul>		'Hearts and minds' campaign including Senior Executive Officer meetings with Councillors and MSPs and utlising the tram sounding board meeting with CEC and selected elected transport leads				Andie Harper B	
		making and unnecessary debate during consideration of Business Case		Regular briefings and discussions with senior CEC and TS officers particularly in relation to Full Council presentations					

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Risk ID			Sig		end Sep	end Oct	Date	Owner*
265	Poor project governance	<ul> <li>Insufficient information flow to decision makers</li> <li>Slow or overturned decision making</li> <li>Failure to grasp or create opportunities</li> </ul>		Seek clarity of Delegated Authorities of TS and CEC representatives attending Board meetings [Awaiting CEC's statement of reserved powers, otherwise all aspects agreed.]			Aug 06	Graeme Bissett A Geoff Gilbert B
266	JRC model is insufficiently robust to support the Business Case.	<ul> <li>Business case not approved.</li> <li>Time delay and resultant costs caused by redesign and remodelling.</li> </ul>		Intense engagement of TS, CEC and TEL in the development and delivery of patronage, revenue and BCR projections during August and September.  Hold meeting with JRC and stakeholders to discuss results to gain confidence in performance.  Encourage approval for tram to be given appropriate priority at junctions during operation.  Scenario modelling of estimate			End Oct 06	Stewart McGarrity A&B
267	If there is inadequate progress on the operational system including bus/tram integration, development of network service pattern and TEL Business Plan may not be sufficiently robust.	<ul> <li>Delay to JRC programme.</li> <li>Reworking of Plans or poorly developed Infraco arrangements with consequential delays due to re-working/change.</li> <li>Increased operating costs and loss of potential revenue.</li> </ul>		Develop clarity on the role and planned deliverables of TEL to bring about integration including development of ticketing strategies and bus/tram service patterns.  Model integration plans through JRC with rigorous review process using LB knowledge.  Identify optimal position for a combined tram/bus position.  Prepare TEL Business Plan (incorporating business case tram for system) with development of necessary policies to cover			Aug 06  End Oct 06	Neil Renilson/ Bill Campbell (TEL) A Stewart McGarrity A
268	Funding not secured or agreements not finalised regarding the total aggregate	<ul><li>Possible showstopper.</li><li>Delays and increase in</li></ul>		operations.  Ensure close and continual interactions with TS and CEC to establish funding delivery confidence and agreement.			Oct 06	Graeme Bissett A

<sup>\*</sup>Note: A – Stakeholder Risk Owner; B – Project Support to Stakeholder Risk Owner

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Risk ID			Sig		end Sep	end Oct	Date	Owner*
	funding including £45m CEC contribution; developer contributions; cashflow/funding profile; financial covenant; and public sector risk allocation e.g. inflation	out-turn cost may affect affordability.		Confidence required in contingency figures.				Geoff Gilbert B
269	Agreement on financial over-run risks sharing has not been reached between CEC and TS due to doubts over costs staying in budget.	<ul> <li>Potential showstopper to project if agreement is not reached.</li> </ul>		Hold discussions with CEC & TS to ensure adequate release of funds at appropriate periods of time.  Understand commitments by TS and CEC re: 1A and 1B  Facilitate agreement between CEC and TS.			Dec 07	John Ramsay (TS) A
270	Uncertainty about requirements for wider area modelling and need and extent of construction works required on road network	<ul> <li>Increased construction cost.</li> <li>Delay while additional funding is found.</li> </ul>		Clarify and agree boundaries of scope and funding provision between TS and CEC			Oct 06	Willie Gallagher A Trudi Craggs B
271	Failure to reach a suitable agreement with CEC regarding:  1. Roads maintenance responsibility where the tram has been installed in CEC maintained roads;  2. What is and is not realistically within the scope of the tram infrastructure delivery contract;  3. The way in which tram UTC priorities are handled at key junctions.	Delay to project while agreement with CEC is reached. Sacrifices being made to ensure agreement is concluded.		Heads of Terms in place by end Oct Final agreement to be approved by Roads Authority, CEC Promoter, CEC in-house legal and tie Final alignments in place			Dec 06	Willie Gallagher A Trudi Craggs B
272	Delay in land acquisition due to uncertainty of political commitment to scheme.	Delays to Infraco and the overall Tram project.		Achieve approval as part of the Draft Final Business Case 1 Develop alternative programme scenarios and commentary.			Dec 06- Feb 07	Willie Gallagher A

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Risk ID			Sig		end Sep	end Oct	Date	Owner*
				Manage the political risk and enfranchise all political stakeholders in the benefits of Tram.				Trudi Craggs B
273	Business case is not approved during February 2007 due to lack of political commitment due to impending elections until Summer 2007.	<ul> <li>Delay and resultant cost impacts (inflation) on total cost.</li> <li>Political support may evaporate.</li> </ul>		Maintain procurement programme to deliver critical business case inputs  Managing expectations on the part of TS and CEC as to the certainty with respect to costs which are reflected in the business case.  Ongoing fortnightly reviews with bidders and mid term contractual mark up to inform above treatment			Feb 07	Stewart McGarrity A Bob Dawson B
274	Failure to engage with Transdev in order to adjust DPOFA in line with the development of the Infraco and Tramco procurements. This includes negotiation to secure Transdev acceptance of a subcontract to support system commissioning responsibilities.	<ul> <li>Failure to achieve most effective commercial solution</li> <li>Delay in resolution of Agreements</li> </ul>		Engage with Transdev to ensure adjustment to DPOFA and negotiate requirements.			Dec 06	Alasdair Richards A & B
275	Negative PR coverage due to perceived mistakes or problems in project becoming public	<ul> <li>Damage to tie's reputation</li> <li>Loss in confidence of tie's delivery</li> <li>Funder/promoter dissatisfaction</li> </ul>		Control confidential information and closely monitor Fol(S)A requests  Develop relationship with press with support for PR advisors to control stories  Communications Strategy being followed with Partners to ensure any problems are flagged up early and dealt with appropriately via the media or other stakeholders.			On- going	Suzanne Waugh A Mike Connnelly B
1	Change in anticipated inflation rate from 5% (included in base estimate)	Out-turn cost higher than reported		Monitor inflation indexes such as BCIS to ensure that correct index is applied to project figures	New risk			John Ramsay A Geoff Gilbert B

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Master		Effect(s)	Risk	Treatment Strategy	Treatment		Due	Risk
Risk ID			Sig		end Sep	end Oct	Date	Owner*
347	ROTS regulations expire in October 2010 and current programme show that Trams will not be fully implemented by this time. New interoperability regulations require tie to appoint a "Notified Body" for approvals	<ul> <li>In the absence of a         "Notified Body", Tram         system will not be able to         be commissioned</li> <li>Potential 12 month delay         whilst notified body         appointed and approvals         process is undertaken</li> </ul>		Decision required soon as to whether "Notified Body" should be appointed.  1. Check Infraco programme for expected Tram implementation date. If Tram implementation date prior to October 2010, "Notified Body" will not be required.  2. Appoint "Notified Body" and use also for EARL.	New Risk			Willie Gallagher A Susan Clark B

## Tram - Project Risks

Master					Treat	ment			
Risk ID	Risk Description	Effect(s)	Risk Sig	Treatment Strategy	end Sep	end Oct	Due Date	Risk Owner	
276	Unacceptable or inaccurate assumptions are used during JRC modelling and SDS design is based on the model.	Runtime performance requirements are not achieved.     Business case is not approved due to doubts over model.     Delay during remodelling and redesign resulting in cost and time impacts.		Continually monitor JRC output through close interaction and progress meetings. Assumptions Approvals process. Ensure regular interaction with stakeholders to keep them informed of progress and expected model results.			End Oct 06	Stewart McGarrity	
277	Infraco tender documents are not issued on time  INFRACO TENDER DOCUMENTS ISSUED 3 OCTOBER 2006 (ON TIME) – PHASE 2 ISSUE PLANNED FOR END OCTOBER.	Delay to Infraco contract award and whole project progress.     Potential showstopper due to cost and loss of political will.		Continue to work on developing documents to issue on schedule and conduct tender and ongoing negotiations indicating the phased release of design information  Identify what information is critical to pricing by Infraco.  Procure legal advisor commitment to documents and deadlines set (action complete).  Take on additional resource if necessary and appropriate.			Oct 06	Bob Dawson	
278	Infraco tenderers seek extensions of time during	Delay to market pricing and confirmation of		Ensure that governance structure facilitates fast decision making, review of documents and agreement to procurement strategy by stakeholders  Agree bid programme with bidders			Aug- Sep 06 9 Jan 07		Bob Dawson
	tender period	business case capex requirements		Manage bid process to ensure bidders delivery to agreed dates				Dawson	

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Risk ID	Risk Description	Effect(s)	Risk Sig	Treatment Strategy	end Sep	end Oct	Due Date	Risk Owner
279	Third party consents including Network Rail, CEC Planning, CEC Roads Department, Historic Scotland, Building Fixing owner consent is denied or delayed.	<ul> <li>Delay to programme.</li> <li>Risk transfer response by bidders is to return risk to tie</li> <li>Increased out-turn cost if transferred and also as a result of any delay due to inflation</li> </ul>		Engagement with third parties to discuss and obtain prior approvals to traffic management plans, landscape and habitat plans, TTROs, TROs and construction methodologies in relation to archaeological and ancient monuments  Identify fallback options			Aug- Oct 06	Trudi Craggs
280	SDS deliverables are considered to be below quality levels required or late in production	<ul> <li>Delay in submission of information to Infraco</li> <li>Delay in achieving consents and approvals</li> <li>Dilution of effort to de-risk Infraco pricing</li> </ul>		Identification of key areas requiring SDS attention. Re-focus SDS effort.			Sep 06-Oct 06	Geoff Gilbert
281	Insufficient planning of procurements and controls on management and contract costs.	<ul><li>Weak procurement plan</li><li>Cost creep</li><li>Damage to reputation</li></ul>		Present update on procurement plans Closely manage expenditure including examination of opportunities for value engineering, influence of change and optimisation of value for money			Sep 06 Oct 06	Geoff Gilbert
282	Procurement strategy has high level of risk transfer to contractors which results in a failure to sustain suitable interest from the market throughout bid process.	Increased price of bids     Withdrawal of bidders     during bid process		Make risk allocation clear to bidders Identify feasible alternatives to risk allocation and allow negotiation of risk allocation			Oct 07 Mid Nov 06	Bob Dawson
283	Infraco tender returns are outside forecast estimates and business case capex limit	<ul> <li>Draft Final Business         Case requires major change and update     </li> <li>Business case not sustainable</li> <li>Confidence is lost by Funders and politicians</li> </ul>		Identify feasible options to enable scheme to proceed  Conduct review of scenarios and approach to be taken for business case			Oct 06- Jan 07	Stewart McGarrity
284	Delay to early commencement (Jan 07) of depot works at	Potential delay and		Discuss contingency options with Funders and politicians  Resolve whether or not Leith alternative is viable			Oct 06	Susan Clark

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	Gogar	increased cost should longer timescale		Gain TS agreement for early commencement of works including earthworks.				
285	tie fails to secure sufficient resource to manage all relevant processes. Especially issue of ITN, issue of Business Case	Failure to advance processes at required rate resulting in programme delays and		Flexible approach to resourcing including drawing on TSS support, support from other contract services providers e.g. Nicols, Dearle & Henderson etc			On- going	Colin McLauchla n
	and evaluation of Infraco tenders by required time.	missing of milestones		Develop 6 month Resourcing Plan		Mid Oct 06		
	A557 Tel			Develop Long Term Resoucing Strategy			Mid Oct 06	
187	Poor relationships with stakeholders including political, Network Rail and other major	<ul> <li>Project loses political and public support</li> <li>Loss of funding support</li> </ul>		Regular involvement with stakeholders to keep them informed and to better understand their concerns			On- going	Andie Harper
	organisations, businesses, frontages, special interest	Delays due to protests		Develop strategies through Mike Connelly to counteract any negative comments			On- going	
	groups (including Spokes, SNH etc, Equalities Transport (DDA),			Seek support from pro tram lobby groups to promote positive views			On- going	
	medial, community councils and residents associations.			Continue with Hearts and Minds campaign			On- going	
339	If CEC are unsuccessful in their representation to Scottish Executive on core measures and the Traffic Regulation Orders process resumes, there could be an adverse recommendation from TRO hearing.	<ul> <li>Traffic Orders delayed</li> <li>Delay in section of project</li> <li>Reporter does not approve and prevents Tram Network from going ahead</li> <li>Utimately, CEC could be subject to judicial review</li> </ul>		Meeting with Scottish Executive				Trudi Craggs
286	Infraco refuses to accept or fully engage in novation of SDS and as a consequence award is successfully challenged	Significant delay to delivery of Tram     Loss of Reputation     Significant extra costs		Consult with legal Introduce Infraco bidders to SDS as early as possible			Feb 07	Bob Dawson
337	Due to human error or change in EU Legislation, the OJEU process is not followed	<ul> <li>Challenge by contractor</li> <li>Possible retender</li> <li>Significant delays</li> <li>Potential showstopper</li> </ul>			New Risk			Bob Dawson

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Master				A	Treat	ment		
Risk ID	Risk Description	Effect(s)	Risk Sig	Treatment Strategy	end Sep	end Oct	Due Date	Risk Owner
344	Withdrawal of bidders or submission of non-compliant bids due to non-project related issues	Less than 3 Infraco bids are submitted     Less than 3 compliant Infraco bids are submitted     Public sector procurement rules are not met resulting in significant delay			New Risk			Bob Dawson
139 & 164	Uncertainty of Utilities location and consequently required diversion work/ unforeseen utility services	Increase in MUDFA costs or delays as a result of carrying out more diversions that estimated     Re-design and delay to Infraco works			New Risk			Alasdair Slessor

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