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**From:** Jim Davidson [Jim.Davidson@edinburgh.gov.uk]  
**Sent:** 12 September 2012 09:52  
**To:** Colin Smith; Greg Ward  
**Subject:** FW: York Place Tram Issues

Colin

As I expected might occur see below from Neil Ellis.

Jim.

Greg

There is mention in Neil's email to OfB funding.

Jim.

Jim Davidson  
Stakeholder Engagement  
Edinburgh Trams  
Waverley Court  
4 East Market Street  
Edinburgh  
EH8 8BG

Tel: [REDACTED]  
Mob [REDACTED]

[jim.davidson@edinburgh.gov.uk](mailto:jim.davidson@edinburgh.gov.uk)

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**From:** Neil Ellis [<mailto:nellis@yorkplace-edinburgh.co.uk>]  
**Sent:** 12 September 2012 09:33  
**To:** Lesley Hinds  
**Cc:** Jim Davidson; Sue Bruce (Chief Executive)  
**Subject:** RE: York Place Tram Issues

Good Morning Cllr Hinds

thank you for your reply and I hope you enjoyed your holiday.

Following on from the Tram Project Update meeting last night, I really think an urgent meeting to discuss the proposed next 18 months is vital.

There are two major concerns (over and above the daily annoyances) that have been raised already and answers appear to be lacking.

Timescales for the make up and distribution of maps were unacceptable and missed all of the festival visitors. Marketing and promotion - what is happening to help us, when and how much of a budget is left for us East End Traders? We have ideas and have passed/discussed these on but nothing positive is coming forward.

Timings of works - Now 7am - 10pm? - No one on the street that I have spoken to is willing to accept this if noise and light pollution beyond rush hour is advocated. We have also asked for a detailed schedule of when noisy and dirty works are due to happen.



Our Businesses and others around have been affected and the footfall has dropped significantly onto York Place. You have two fledgling hotels in the street whom when purchasing, designing and strategising their openings, did not have Tram Works in their sights. This is due to the Councils decision to put the end of the line on York Place at the last minute.

This disruption has harmed our reputation considerably and despite the fact that we have been perceived as Liars to our guests, there has been very little light at the end of the tunnel in terms of regulation and financial assistance to at least stop the rot.

This will result in job losses if we cannot trade professionally and profitably.

I do hope that you are able to at least take our concerns back to the Councillors and the Lothian Valuation Board when deciding on Rates Relief, Economic Development Budgets and marketing and promotion initiatives.

Best regards  
Neil

Neil Ellis  
General Manager  
The Place  
34-38 York Place  
Edinburgh  
EH1 3HU  
[www.yorkplace-edinburgh.co.uk](http://www.yorkplace-edinburgh.co.uk)

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**From:** Lesley Hinds [Lesley.Hinds@edinburgh.gov.uk]

**Sent:** 04 September 2012 15:54

**To:** Neil Ellis

**Cc:** Jim Davidson

**Subject:** Re: York Place Tram Issues

I am in holiday at the moment but could meet you the week beginning 10th September  
Lesley

Sent from my iPhone  
Lesley Hinds

On 3 Sep 2012, at 22:05, "Neil Ellis" <[nellis@yorkplace-edinburgh.co.uk](mailto:nellis@yorkplace-edinburgh.co.uk)> wrote:

Dear Cllr Hinds

I am writing to you as you appear to have the unenviable task as the voice of Council on the Tram Project.

I'm unsure whether you are aware of the issues we have been having as Traders of York Place but suffice to say, we need your help!

It would be good if you made the time to visit us on York Place to see the mess, disruption, and very poorly managed process since July, of helping support Traders in our desperate hour of need.

I am available most days at the Hotel and would welcome a meeting with you at your earliest convenience.

Best regards  
Neil

Neil Ellis  
General Manager  
The Place  
34-38 York Place



Edinburgh  
EH1 3H

  
[www.yorkplace-edinburgh.co.uk](http://www.yorkplace-edinburgh.co.uk)

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