
From: Lesley Hinds [Lesley.Hinds@edinburgh.gov.uk]
Sent: 18 June 2013 09:45
To: Sue Bruce; Colin Smith
Subject: Fwd: Tram Work

See below. This is unacceptable, can we speak about this issue at our meeting at 4pm? I passed York Place at the weekend and no work was happening?

Lesley

Sent from my iPhone
Lesley Hinds

Begin forwarded message:

From: Neil Ellis <nellis@yorkplace-edinburgh.co.uk>
Date: 18 June 2013 08:38:57 BST
To: Alasdair Sim <alasdair.sim@edinburghtrams.com>
Cc: "brian.donnelly@civil.bilfinger.co.uk" <brian.donnelly@civil.bilfinger.co.uk>, "Alf Orriell (Alf.Orriell@edinburgh.gov.uk)" <Alf.Orriell@edinburgh.gov.uk>, Lesley Hinds <Lesley.Hinds@edinburgh.gov.uk>, "sue.bruce@edinburgh.gov.uk" <sue.bruce@edinburgh.gov.uk>
Subject: RE: Tram Work

Thank you for your reply Alasdair,
Its great to see they listened NOT!
Same again this morning albeit even earlier with even guys on site at 4am for 20 minutes!
Surely the contractors digging up their mistakes, should not adversely impact on my business?

Whilst I appreciate yours and Alf's personal contact in this matter, throughout the whole project I feel there has been no movement from the Contractors to try and help alleviate the real and true genuine noise complaints from our guests.

Having carried out the exercise, the Trams impact on our Business has cost 4 people their jobs and resulted in a £400,000 drop in turnover and £4,350 in refunds and discounts.
In return we have received a measly £150 towards advertising and NO rates relief whatsoever.

I totally understand your position in this and Jim's movement away from the Trams, but I now begin to wonder if The EEN has had a point all along!

Sincerely yours
Neil

Neil Ellis
Company General Manager

The Place
34-38 York Place
Edinburgh
EH1 3HU
www.yorkplace-edinburgh.co.uk

From: Alasdair Sim
Sent: 17 June 2013 11:01
To: Neil Ellis

Cc: brian.donnelly@civil.bilfinger.co.uk; Alf Orriell (Alf.Orriell@edinburgh.gov.uk)

Subject: FW: Tram Work

Neil

I'm afraid the contractors are entitled to start at 7am. I will have a works with the section manager to see if the noisier elements of work can be held off until after 8am.

Regards
Alasdair

From: Neil Ellis[SMTP:NEIL.ELLISCONSULTING@LIVE.CO.UK]
Sent: Monday, June 17, 2013 10:59:06 AM
To: Alasdair Sim
Subject: FW: Tram Work
Auto forwarded by a Rule

Morning Alasdair

any ideas on how we can alleviate this?
Many thanks
Neil

Neil Ellis MIH

[REDACTED]

From: lmcaneny@yorkplace-edinburgh.co.uk
To: neil.ellisconsulting@live.co.uk
Subject: Tram Work
Date: Mon, 17 Jun 2013 09:25:31 +0000

Morning Neil,

Just though I should let you know that the work outside started at 07.38am this morning!
They were drilling into the concrete, so it was really really loud and we received 7 complaints in total.

I'm pretty sure they are not meant to start until 08.00am. Normally if they do start at 08.00am we just about manage to get away with it complaints wise.

Leanna

Assistant Manager
The Place
34-38 York Place
Edinburgh
EH1 3HU

[REDACTED]

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