From: Reynolds, Steve Sent: 10 April 2007 08:11

To: Hutchison, David; Jenkins, Mike; Chandler, Jason

Subject: RE

This is even more interesting when judged against Tony's comment to me just before I went on leave about tie being in confusion and disarray. At which point I suggested he and I get together on my return to explore further. Either he's getting to grips with his role or he's becoming disillusioned? Maybe a lever we can use here though

Steve

Stephen C Reynolds Director

РΒ

Manchester Technology Centre Oxford Road, Manchester, M1 7ED

Direct
Mobile
Fax +44 (0)161 200 5001

From: Hutchison, David Sent: 04 April 2007 16:28

To: Jenkins, Mike; Chandler, Jason; Reynolds, Steve

Subject: FW:

FYI

From: Tony Glazebrook [mailto:Tony.Glazebrook@tie.ltd.uk]

Sent: 04 April 2007 15:16 **To:** Hutchison, David **Subject:** FW:

-

Sorry, misspelt your name and your system rejected it!

From: Tony Glazebrook Sent: 04 April 2007 14:01 To: 'hutchinsond@pbworld.com'

Cc: Daniel Persson; Gavin Murray; Ailsa McGregor; Trudi Craggs; David Crawley; Mason, Christopher; 'Reynolds,

Steve'; Chandler, Jason; 'dorringtonk@pbworld.com'

Subject:

David,

I have received a letter from you today (interestingly dated "30th March 2006"!) which asks for speedy resolution of many o/s RFIs from SDS.

It is patently unacceptable that these have been held up by tie or its agents for so long. To that end I shall address this next week urgently when I return from Easter holiday on Wednesday next week.

It is possible that we could – or should – use some time at the critical issues clearing house meeting on Thursday 12th April to clear as many of these as possible.

This is sent by email to speed up my response. Our team organiser is away and letters are produced by him!

Regards,

Tony Glazebrook

The information transmitted is intended only for the person to whom it is addressed and may contain confidential and/or privileged material. If you are not the intended recipient of this e-mail please notify the sender immediately at the email address above, and then delete it.

E-mails sent to and by our staff are monitored for operational and lawful business purposes including assessing compliance with our company rules and system performance. TIE reserves the right to monitor emails sent to or from addresses under its control.

No liability is accepted for any harm that may be caused to your systems or data by this e-mail. It is the recipient's responsibility to scan this e-mail and any attachments for computer viruses.

Senders and recipients of e-mail should be aware that under Scottish Freedom of Information legislation and the Data Protection legislation these contents may have to be disclosed to third parties in response to a request.

tie Limited registered in Scotland No. SC230949. Registered office - City Chambers, High Street, Edinburgh, EH1 1YT.