
From: Andy Steel - TSS
Sent: 09 September 2008 23:05
To: Lindsay Murphy
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Lindsay,

I have been thinking about this all night or more particularly how to get involved.

I have no simple answer.

However one thing to do is to quietly prepare the nuclear option - namely JD. We can talk that later.

The other is more for myself to engage Crawley direct on a personal basis along the lines of when are tie going to admit that the opening date is now the only driving force and how are they going to avoid putting themselves into a potential "go to jail" card situation. I have not thought it through yet.

Anyway I am at WMPTE at the HMRI meeting tomorrow. I'll be back Friday. Give me a call if you want to talk

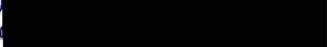
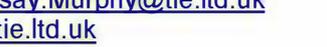
Andy

From: Lindsay Murphy
Sent: Tuesday, September 09, 2008 5:26 PM
To: Andy Steel - TSS
Subject: FW: Letter to cover issuLindsay Murphye of Operational design review

Hope you are well
Miss you x


Lindsay Murphy
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From: Lindsay Murphy
Sent: 09 September 2008 17:24
To: Neil Wood - Transdev
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Ta

No it is Tony's job

Yes. He isn't coming in much as he has no role, objectives, resource or influence.

Lindsay



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From: Neil Wood [mailto:Neil.Wood@transdevplc.co.uk]
Sent: 09 September 2008 17:18
To: Lindsay Murphy
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

If I get the chance to do some sightseeing and souvenir purchasing I will.

I had understood some time back that Damian was weilding the heavy boots to get the prior approvals process finished as a matter of urgency. Is he not kicking SDS or BSC. Someone obviously needs sto but I am not sure whether the threat of a kick will improve the position. I am not even sure whether BSC have any more power in this matter then do we.

Have you kept AS in the picture as he is design assurance?

N

From: Lindsay Murphy [mailto:Lindsay.Murphy@tie.ltd.uk]
Sent: Tue 09/09/2008 17:13
To: Neil Wood
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

I agree

I will change it if there is a consensus that it's the right thing to do

however I do not want the response to be "it will all be in the Design assured pack – trust us"

I strongly feel that there has been no written correspondence for month on their non performance so would be happy for these issues to go under separate cover.

Sorry Sorry Sorry

Tony is not here again and I am beginning to get a little hacked off that he answer's Gavin's e-mails and not mine

Thanks for your support if you need me I'll be looking at the jobs in transport website.

Have a V lovely time in Paris.

Pick me up an Eiffel tower key ring

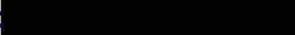
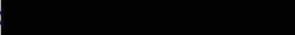
I lost mine a couple of weeks ago I'll pay you back

Kind regards

Lindsay


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From: Neil Wood [mailto:Neil.Wood@transdevplc.co.uk]
Sent: 09 September 2008 17:02
To: Lindsay Murphy
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

I am fine with the letter. Agree with Gavin that we dont want to poke SDS with hot sticks at this point as this will get them crawig into a shell. I think the people to do the poking are BSC as they are being paid to manage the process. If they turnaround and say "we will be relying on the SDS PI" I will be peed off. I want action!

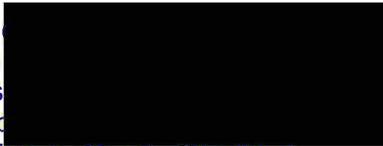
From: Lindsay Murphy [mailto:Lindsay.Murphy@tie.ltd.uk]
Sent: Tue 09/09/2008 16:56
To: Neil Wood
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Are you ok with the letter?



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From: Neil Wood [mailto:Neil.Wood@transdevplc.co.uk]
Sent: 09 September 2008 16:51
To: Gavin Murray; Tony Glazebrook; David Crawley
Cc: Lindsay Murphy; Colin Kerr; Damian Sharp; Sinead Scott - Transdev; Michaela Keating - Transdev; Roger Jones - Transdev; Elizabeth Parkes - Transdev
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Simply put, Transdev wants to ensure that we have a system which is safe, will give the ICP "no objection", can be operated efficiently, can be maintained without undue disruption to the operation and travelling public and is a credit to the city. The reason why Transdev is carrying out its own design review is not to duplicate what has been done already or is about to be done at some time in the future but to give us some comfort that the objectives above are being met. The only DAS we have attended did not give us that comfort.

We are conscious of the construction process, timescale and budgetary limits as well as the timetable for TROs and do not want to impinge on any of these but we need an early clear indication that the observations that we are making are being dealt with. As has been noted, some of the observations we are making are not new. If there are reasons why something is the way that it is, fine, but we need transparency and dare I say urgency.

I would be happy to attend the meeting with SDS / BSC to try to get some clarity on this issue.

Neil

From: Gavin Murray [mailto:Gavin.Murray@tie.ltd.uk]
Sent: Tue 09/09/2008 15:58
To: Tony Glazebrook; David Crawley
Cc: Lindsay Murphy; Colin Kerr; Neil Wood; Damian Sharp
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Tony

Thanks.

I would not however that the design team here have real concerns about the quality and operability of the SDS design. As we have been seeing IFC packages being issued to BSC which are either incomplete or incompatible with ongoing design. For example Stop plans are incompatible with the Roads drawings (I would note that I have heard informal concerns from BSC over this also). It is hard to equate the issue of Construction Plans with the SDS stance

on Assured Package delivery. If they can't provide it to us until 'complete' how are they managing to give it to the contractor?

Winding the clock back we had long debates regarding how we would review packages of SDS design which were incomplete which is how we came to the Design Assured submission sign off. From there we undertook informal reviews, however we are still to see any evidence of the comments which were made in those (indeed I understand from Council that their review of the formal technical review submissions has shown many of these have yet to be auctioned – hence the 1200+ comments). Additionally the Design packages being submitted to Council appear to be consistently lacking in information (see attached).

This is partly why I included the post meeting notes to the initial Design Assurance Statement meeting to which SDS took exception (see attached).

I am concerned that SDS are made to recognise that we/tie are not happy with / confident in what is being delivered.

My suggestion that our letter not be confrontational was driven by the fact that I do not want the outcomes of the operational review to be lost by the designer taking exception to the comments being made. As such I feel that the issue of Design Assurance and Quality of Design needs to be taken up separately and certainly at a higher level than Lindsay and I.

This is one of the issues I wanted to discuss with you today. Perhaps we could have a discussion when you are in the office.

Regards
Gavin

From: Tony Glazebrook
Sent: 09 September 2008 15:21
To: Gavin Murray; David Crawley
Cc: Lindsay Murphy; Colin Kerr; Neil Wood - Transdev; Damian Sharp
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Hi Gavin.

I have exactly this course of action in hand already with SDS/BSC.

We think along similar lines!

Cheers,

Tony

-----Original Message-----

From: "Gavin Murray" <Gavin.Murray@tie.ltd.uk>
To: "Tony Glazebrook" <Tony.Glazebrook@tie.ltd.uk>; "David Crawley" <David.Crawley@tie.ltd.uk>
Cc: "Lindsay Murphy" <Lindsay.Murphy@tie.ltd.uk>; "Colin Kerr" <Colin.Kerr@tie.ltd.uk>; "Neil Wood - Transdev" <neil.wood@transdevplc.co.uk>; "Damian Sharp" <Damian.Sharp@tie.ltd.uk>
Sent: 09/09/08 15:14
Subject: RE: Letter to cover issuLindsay Murphye of Operational design review

Tony, David

Noting the SDS letter expressing concern over my post meeting notes to the Design Assurance Statement Review meeting I think that we will find SDS resistant to any further attempts to 'influence' their design. As such I think that Lindsay's advice regarding delivery of this letter by hand is vital. Indeed I would go further and say that it needs to be one of you who undertakes this (probably with Lindsay or I and one of the Transdev staff also attending).

Similarly you may wish to reconsider the phrase "in the absence of timely design assurance packs" as it could be confrontational. Additionally, I think it is important that we stick to referencing SDS rather than PB.

I trust that these comments are of assistance.

Regards
Gavin

From: Lindsay Murphy
Sent: 09 September 2008 11:34
To: Tony Glazebrook; Gavin Murray; Colin Kerr; David Crawley; Neil Wood - Transdev; Alastair Richards - TEL;

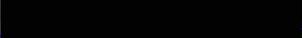
Damian Sharp
Cc: Kirsty Wilson
Subject: Letter to cover issue of Operational design review

All,
Please find attached Draft – comments welcome.
Suggested is hand delivery and a sit down with Jason/Alan and the Panel to help them understand where we are coming from. Representation from BSC has to be included in that .

Regards
Lindsay


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