
From: Nick Smith
Sent: 17 March 2010 14:59
To: Andy Conway
Subject: RE: Tram - Issues of Concern

Issues

- General lack of transparency - getting better more recently to be fair.
- Unwillingness to give bad news - turkeys/xmas issue eg some of the docs I have seen indicate that there were disputes pretty much from Financial Close. It took until Feb 09 for CEC to be told of these.
- Inability to see that Council staff sometimes end up picking up the pieces for issues which should have been done correctly by tie.
- Compliance with info requests. eg the question was asked as to why/how Princes St ended up with full depth. No answer to date.
- General shrug of the shoulder, it'll just cost the Council more attitude. Noone appears to take responsibility for certain issues.

Inelegantly put and poss too general, but there you go. In fairness to Richard he has been much more open with CEC than tie were previously.

Kind regards

Nick

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Please note that I am not in the office on a Monday

From: Andy Conway
Sent: 17 March 2010 10:26
To: Nick Smith
Subject: FW: Tram - Issues of Concern

Nick,

See below. Do have anything you want to add?

Regards

Andy Conway

Tram Co-ordination Manager/ City of Edinburgh Council
Level 2 / Citypoint / 65 Haymarket Terrace / Edinburgh / EH12 5HD
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From time to time we like to check on the quality of the responses we are providing. We would like to know your views on the response you have just received. By clicking on this link <http://www.edinburgh.gov.uk/CEC/CityDevelopment/CustomFeedbackForm/Form.html> and completing the feedback form you will be helping us to learn what we need to do better.

From: Andy Conway
Sent: 16 March 2010 16:39
To: Marshall Poulton
Subject: Tram - Issues of Concern

Marshall,

Following our meeting with Dave yesterday where he asked for us to pull together a list of issues for him to raise with Dave/Richard, I've taken a stab at those issues and drafted the email below. I would like to speak to finance and legal to capture and of there issues too. I'm not sure about the yellow highlighted ones.

Can you let me know if there are any others that I have missed.

Following our meeting yesterday about the IPG report, I've noted below a list of the issues where we've had an issue with tie ltd (but particularly with Steven). You said you wanted to raise these with David/Richard.

- Princes Street Supplemental Agreement (PSSA) – misled about the additional costs associated with PSSA. When this was presented to the board, there was no indication of the scale of the additional costs (circa £9m). If it was known that it would cost this much, it is unlikely that the board would have agreed to PSSA.
- Lack of control on-site over the PSSA which resulted in increased costs.
- Constant under-reporting of Mudfa programme issues. Where the scale of the delays were downplayed, with unrealistic completion dates continually not met.
- Agreement to deliver particular matters, but no real action taken, which causes political difficulties with members (bus trackers signs, lack of programme for the remedial works on Princes Street etc).
- Inability to provide a programme for statutory approvals and consents. This issue has been raised multiple times by the Council at the task force with constant commitments made but never delivered. The Council cannot plan its resources unless tie ltd and their contractors provide the information to the Council. Given how important the consents are tie ltd are not managing this part very well.
- Information supplied to the Council at Financial Close. Levels of risk could have been better defined (no mention of Mudfa delays causing any difficulties for Infracore)
- Trust?
- Financial information?? – see Alan/Ailie
- Legal Issues – See Nick

Regards

Andy Conway

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