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***********	ACTIONS TO ADDRESS TRANSPORT SCOTLAND				
1	COMMENTS ON DFBC				
2	Apr-07				
3					
4	TS Comment	Additional CEC comments	Action	Responsible	Timescale
5	General Comments				
6	<u>Content</u>				
7	Make reference to additional grant funding				
	Complete sections not included in DFBC due to lack of	What sections are they? It is assumed that			
	information.	tie now have the information to produce			
8		these			
9	<u>Presentation</u>				
	Individual Sections would benefit from section specific content				
10	lists to aid reference				
	Treatment of inserts will require attention with respect to version				
	control				
12	<u>Phase 1a and 1b</u>				
	Content with respect of 1b requires specific consideration	There should be clear decision points for 1b			
		and clear criteria for making the decision.			
		Information regarding economies of scale			
		for 1b and its positive impact on BCR			
		should also be made explicit.			
13					
14	Funding Availability				
	Requirement to report the conversion of the £375m consistently,	tie need to make a convincing case to TS to			
	in a manner acceptable to TS	show that the figure is £500m and if			
15		necessary seek high level agreement.			
16					
17	Introduction				
l	Include sub-section contents for ease of reference (including				
18	appendices)				
19					
20	Project Justification				
21	<u>General</u>				

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22	"Case for 1a founds on the importance of tackling congestion in Edinburgh for the benefit of the greater Scottish Economy"  Construction Impacts	Case for 1b also needs to be positively stated. Case to Parliament centred on the economic regeneration of Granton			
	Transport Scotland expect the Final Business Case to contain specific proposals for mitigating construction impact together with a full description of the process to keep mitigation measures under review and manage them effectively.	CEC agree that plans for mitigating construction impact should be made explicit and include temporary traffic management. In addition, there should also be plans for mitigating post-construction impact (widearea congestion, etc), as this could have a substantial effect on BCR and over a longer term than the construction impact.			
24					
25	Bus Alternatives				
	The narrative explaining that Leith Walk/Princes Street could not				
	sustain continuing increases in bus numbers needs to be				
	strengthened.				
27	<u>EARL</u>				
	Update section with respects to developments on EARL, as it				
28	develops				
29					
30	Project Scope				
31	Amend section so that it defines the projects functional specification, with suitable presentation and version control allowing revision and refinement at appropriate times.  Provide more detail on interchanges, etc, incorporating detailed	Scope section of DFBC needs to be rewritten to incorporate detail design.			
32	design.				
33	Revisit observations made with respect to interfaces with other projects and infrastructure.				

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34					
35	Governance				
	Strengthen the section to show how broad governance arrangements have been developed in detail to manage and control project.	CEC have some concerns over how project is being managed. Need to build in independent "Project Assurance" reporting to TPB, to give comfort on tie-produced reports.  In addition, a formal operating agreement is			
36		required for the project.			
37		, and the second			
38	Procurement and Implementation				
39	Separate into two separate sections or sub-sections separating the two phases.				
40	FBC comes at the end of procurement, so only a short description of the strategy and risk transferred achieved is required. Transport Scotand will be more interested in the practical implementation proposals.				
41	Clarification is required on the risks of failing to achieve planned convergence and closure within required time scales	Scottish Utility Companies delayed design and consequences should also be explained			
42	Include explaination of how infrastructure contract bidders are being able ot input design development over the coming period				
43	Include some commentary references on <b>tie</b> Itd's ability to sustain certain procurement methods, which helped inform the initial procurement selection criteria				
44	Clarification is required with respect to the tendering and award of the proposed maintenance contracts	Concern that in order to save on CapEx, maintenance costs will rise, jeopardising TEL viability.			

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	Confirmation of funding and awarding body for these contracts is required.	TEL?			
	Further clarification is required with respect to the definition of "substantial completion" and with respect to the level of liquidated damages.	This is particularly important, as this is the point when most of the money exchanges hands. There is limited redress, should the system not be fit for purpose after this point.			
	Explain the incentivisation is included in the proposed contracts				
	Detail the actual contracting strategy proposed.				
49					
50	Operational Plan				
51	This should be fully integrated with the TEL BP and approved by TEL				
	TS note the assumption that the concessionary fare scheme will be extended to include Trams and that Scottish Ministers intend to bring forward necessary changes to secondary legislation	CEC would prefer a stronger commitment, as financial viability is unlikely to be achieved without it.			
	Further development of patronage issues surrounding interchanges is required.	This is critical, as failure to invest in adequate interchange facilities (capex) could have a negative impact on farebox			
53		revenues			
۱	Clarification is required on how passengers will be incentivised to				
	buy before boarding.				
55					
56	Financial Analysis				

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	TS recognise this is a commercially sensitive area and propose to	Some thought needs to be given as to how			
	feedback using existing arrangements.	information can be provided to elected			
		members in a format enabling them to make			
		an informed decision. The level of detail			
		provided for the DFBC is not really sufficient			
57		for the FBC.			
	Requirement to report the conversion of the £375m consistently in	I			
	a manner acceptable to TS (as section 1)	show that the figure is £500m and if			
58		necessary seek high level agreement.			
	Analysis of proposed nature and drawdown of CEC funding	Should be provided in funding agreement			
59	required	with TS			
60					
61					
62	RISK				
	TS perceive 12% risk allowance to be optimistic, although				
	conceed that some of this may be included in the base costs.				
	Further detail of cost assuptions need to be provided to make this				
63	clearer.				
	The cost of tram planned maintenance and defect rectification				
	should be quantified to allow informed decision making on the				
64	transfer of risk	There are two severals increase and the 14			
	Actions to address the cost of delay and increased inflation should	· •			
	be addressed.	be treated separately. If the TS grant is			
		indexed, surely it should increase with			
		inflation? (to be addressed in funding			
		agreement). There is also the need to			
		address the additional costs of meeting the			
65		programme, if parts of the project slip.			
_03					

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	Evidence of tie's confidence in meeting the projects key	There is concern that tie is too milestone			
	milestones should be provided.	driven. The impact on cost, quality and risk			
66		also needs to be considered.			
	The very high probability/low impact risks should be reassessed to				
	see whether they are appropriate. Where risks are assessed as				
	having 95% probability, they should be transferred to the cost				
67	estimate, where appropriate.				
	A Stakeholder Management Plan should provide evidence that				
	appropriate actions are planned to address stakeholder				
68	expectations				
	The cost QRA should be undertaken at the MUDFA, TRAMCO				
١	level to understand where the major areas of risk lie.				
69					
	Funding of the quantified 'shared' risks should be				
/0	identified/agreed				
	An indication of tie's confidence that the mitigation that they have				
_,	put in place will be effective should be provided together with an				
71	indication of what the residual risk is.				
72	The risk confidence levels should be expressed at the P50 and				
12	P80 levels as costs				
72	Details of how a fund for 'unknown' risk (contingency) will				
1,3	allocated should be provided.  Details of where will the residual Optimism Bias cost uplift will be				
74	allocated should be provided.				
75	janiocated should be provided.				
	Programe				
<del>77</del>	General Comments				
	General Comments				

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	There is general concern that the programme is tight, with little float and that the programme only considers a best case scenario.	This concern is shared by CEC. We are also concerned by the drive to achieve milestones prior to completion of critical activities. For example, failure to complete detailed design before commencing MUDFA is likely to cause contract variations and substantial additional costs. This will be compounded if Infraco is also let before design is complete. There is also a risk that Infraco could be delayed by MUDFA delays due to incomplete designs. All delays and changes increase costs and threaten quality. It is also worth noting that the procurement strategy required advanced design and			
78		diversions to "derisk" the project - commencing MUDFA and potentially Infraco prior to design completion is potentially building that risk back into the project. TIE should consider whether it is necessary to review the programme, build in more slack and if necessary delay project completion.			
	Detailed Recommendations				
"	Based on the detailed schedule the main key milestones should				
80	be separated and be reviewed.				
81	Tie should clarify the durations allowed for review, revisions and approval processes that have already been taken into consideration.				

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	Tie should clarify the responsibilities and feasibility in regard to				
82	their achieving their key assumptions.				
	Tie should show and clarify the interdependences that exist in				
	relation to the other Major Projects (e.g. EARL and Airdrie -				
83	Bathgate).				
	The programme needs to be baselined in the first instance at this				
84	DFBC stage.				
	The programme also needs to be cost and risk loaded at an				
85	appropriate level.				
86	A detailed monitoring process of the key milestones is essential.				
	A schedule QRA requires to be undertaken and findings shared				
87	with Transport Scotland as a matter of urgency.				
88					
	Communications Strategy				
90	Spell-check the document.				
	Include the Mission Statement at the beginning (Introduction				
	Section) of the document in addition to appearing at the end.				
92	We would prefer to have no abbreviations.				
	Include team details, protocol and procedures section. Crisis				
93	management could also be incorporated within this section.				
	Remove the "New" title at the end of the work plan tables and				
94	have these "new" items" fully integrated with the previous entries.				
	Include a list of who the key stakeholders are within the				
95	'Stakeholders' Section.				
	The plan must also include details of how contractors and				
96	sub-contractors will integrate into communications strategy.				
	Reference needs to be made to the TEL ownership, TEL business				
97	plan and Communications strategy.				

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	The author of the strategy, the draft number and the last date of				
98	revision should also be stated at both ends of the document.				
99					
100					
101					
102					
103					
104					
105					
106					
107					