From: Trudi Craggs

**Sent:** 23 October 2006 09:56

To: Andie Harper
Cc: Ailsa McGregor
Subject: RE: SDS delierables

Andie

Thats fine with me.

We haven't managed to meet with David yet - we'll set something up asap.

Trudi

From: Andie Harper

**Sent:** Mon 23/10/2006 09:15

**To:** Trudi Craggs **Cc:** Ailsa McGregor

**Subject:** RE: SDS delierables

Trudi

I am very happy with your approach with one exception, I have every intention of escalating recent problems early next week.

The threat should be Willie speaking to Tom O'neill who he will ask to come over to discuss.

Andie

From: Trudi Craggs

**Sent:** 19 October 2006 09:04

**To:** Andie Harper **Cc:** Ailsa McGregor **Subject:** SDS delierables

Andie

We spoke last night about how we get people to deliver and that included both tie and SDS.

I have been speaking to Ailsa about this, this morning and we intend to do the following with SDS, unless you have any objection:-

- a meeting today (3pm) with David Hutchison (and perhaps Jason and Alan) about all late delierables outstanding at present
- a weekly meeting with SDS to review status of deliverables
- if deliverables do not start appearing on time, the threat is that we will escalate the issue to you and Mike Jenkins
- payment applications will be reviewed in the light of missing deliverables.

Hopefully this will help to ensure deliverables appear on time. I will try to speak to you before 3pm to discuss.

Trudi