

Edinburgh Trams

Lothian Buses

Tram Project Board Report on Period 13 Papers for meeting 15th April 2009

10:00am - 1:00pm following the tie Board meeting

Distribution:

Members and attendees

David Mackay (Chair)

Marshall Poulton

Bill Campbell

Steven Bell

Kenneth Hogg

Cllr Allan Jackson

Cllr Gordon Mackenzie

Colin McLauchlan

Peter Strachan

Jim McEwan

Donald McGougan Graeme Bissett Dave Anderson Alastair Richards Neil Scales Susan Clark Elliot Scott (minutes)

In addition – for information only

Cllr Maggie Chapman Duncan Fraser Norman Strachan Iain Coupar Cllr Tom Buchanan Frank McFadden Alan Coyle Gregor Roberts

Dennis Murray Ailie Wilson Alasdair Sim Gill Lindsay

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Lothian Buses	FOISA exempt ☐ Yes
	□ No
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Agenda Joint Tram Project Board / tie Board Brunel Suite – Citypoint, 2nd Floor

15th April 2009 - 10.00am to 1.00pm following the tie Board meeting

Attendees:

David Mackay (Chair) Cllr Phil Wheeler Donald McGougan Marshall Poulton Stewart McGarrity Dave Anderson Bill Campbell Cllr Allan Jackson Graeme Bissett Susan Clark Cllr Gordon Mackenzie Alastair Richards Kenneth Hogg Jim McEwan **Neil Scales** Cllr Ian Perry Colin McLauchlan Elliot Scott (minutes)

Brian Cox

Apologies: Steven Bell, Peter Strachan

- Review of previous minutes (distributed separately) and matters arising
- 2 Presentation
- 3 Project Director's progress report for Period 13
- 4 Traffic Management Review Group and Finance, Commercial and Legal sub-committee verbal updates
- 5 Health and safety update
- 6 Change requests / risk drawdown
 - Period 13 changes
 - MUDFA risk drawdown
- 7 Risk
- 8 Date of next meeting 6th May 2009
- 9 AOB

Edinburgh Tram Network Minutes

Tram Project Board

11th March 2009

tie offices - Citypoint II, Brunel Suite

Members:			
David Mackay (Chair)	DJM	Bill Campbell	WWC
Cllr Phil Wheeler	PW	Donald McGougan	DMcG
In Attendance:		-	-20
Steven Bell	SB	Clir Allan Jackson	AJ
Kenneth Hogg	KH	Cllr Gordon Mackenzie	GMac
Brian Cox	BC	Cllr Ian Perry	IP
Peter Strachan (on phone)	PS	Stewart McGarrity	SMcG
Duncan Fraser	DF	Colin McLauchlan	CMcL
Graeme Bissett	GB	Alastair Richards	AR
Marshall Poulton (part)	MP	Elliot Scott (minutes)	ES

Apologies: Dave Anderson, Neil Scales

1.0	REVIEW OF PREVIOUS MINUTES	
1.1	7.2 - DJM noted that he was meeting John Swinney and Stewart Stevenson	
2.0	on 17 th March.	
	Presentation and review of PD's report	
2.1	<u>Overview</u>	
	SB gave an overview of the current progress and issues arising.	
2.2	Safety	
	SB outlined the current safety statistics and noted that they had been	
	discussed in detail at the tie Board.	
3.0	Dispute Resolution Procedure (DRP)	
3.1	SB outlined the contents of the paper handed out at the meeting.	
3.2	The Board supported the use of PwC for advice on commercial issues during	
	the DRP.	
3.3	The Board noted the paper and supported the DRP approach and	
	programme, as laid out in the paper, to facilitate progress in the construction	
	works.	
4.0	Infraco options analysis	
4.1	SMG outlined the contents of the paper handed out at the meeting.	
4.2	SMG outlined the criteria that would need to be met in order for the options to	
	be discounted at the current stage:	
	BSC start work on Princes Street and at the depot;	
	2. The Framework Development Team is put in place; and	
	BSC subcontractors mobilise across the project.	
4.3	DJM again re-iterated the need for tie , TEL and CEC to remain united and	
1.0	support the strategy with the "one family" approach. He praised the work	
	being done within the "superb" tie team to resolve the current issues.	

		0
4.4	AR outlined that the patronage assumptions and risks had not changed since	
	the work done in Autumn 2008. This would need to be reviewed if any of the	
	options were to be formally considered.	
4.5	SMG noted that there is still ~£57M headroom / risk available.	
4.6	DMcG re-iterated CEC's commitment for a tramline from Newhaven to the	
	Edinburgh Airport and that it was still possible to deliver the tram on time,	
	within the funding envelope.	
5.0	Presentation and review of PD's report	
5.1	Princes Street	
	SB outlined the successful implementation of the Princes Street diversions	
	and the handover of the west-bound contingency lane to BSC.	
5.2	WWC echoed SB's praise, especially the joint team approach to the	
0.2	preparation and implementation. He noted that two routes that been diverted	
	away from the main diversion routes were likely to be diverted onto George	
	Street as they were showing a decrease in revenue and the diversion was	
	coping with the current traffic flows.	
5.3	SB noted that the utility works at The Mound would continue until May and	1
0.0	that, if BSC did not start work on Princes Street, it would take 2-3 weeks and	
	a similar amount of effort to re-open Princes Street to traffic. IP noted that if	
	works did not start then the Councillors would need to be briefed as to if /	
	when it would re-open to traffic.	
5.4	Utilities	
J. T	SB noted the current progress of the utilities works.	
5.5	DJM noted that SB and Frank McFadden were speaking with Steve	
5.5	Reynolds on 12 th March and that he was speaking with the PB worldwide	
	COO on the 13 th March regarding design progress.	
6.0	Cost review	
6.0 6.1	V (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	3
0.1	SMcG briefly updated the current cost position and noted that TS require an	
	update on the final tram costs (and profile thereof) and programme on the 26 th March.	
7.0	Description 1997	
7.0	HR and communications	
7.1	CMcL outlined the current activities being undertaken.	014-1
7.2	CMcL agreed to send the Councillors an update on the outcome of various	CMcL
7.0	polls undertaken on the merits of the tram scheme.	4
7.3	AR noted that it would help if all members of the team could re-affirm the	
^ ^	tram key messages.	
8.0	Governance	
8.1	GB noted that there is a paper being presented to the Council on the 12 th	
	March regarding the formation of a single operating for trams and buses in	
	Edinburgh.	
8.2	AJ noted that there were no elected members on the LB Board. GB clarified	
	that this is governed by the Transport Act and that the same rules would	
920 SEV	apply to any new company.	4
8.3	IP noted that the paper was not clear who would deliver any further	
	extensions to the tram. GB replied that it is not the current intention that the	
	operating company would do the delivery of further extensions.	
9.0	Board sub-committees	6
9.1	Traffic Management Review Group	

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	SB gave a verbal update on the latest meetings. He noted that positive challenge and debate to the Princes Street diversion had led to the west-bound contingency lane being handed over to BSC. The next major diversion will be during the Picardy Place infrastructure works.	
9.2	Finance, commercial and legal SMG gave a verbal update on the latest meetings. These have focused on the dispute with BSC, governance and third party agreements. The Forth Ports agreement is the third party agreement most likely to impact on construction and is dependent on design, especially roads, and CEC planning approval of roads. He noted that Cala Homes had removed their blight claim.	
10.0	Change Control	
10.1	SB outlined the two change papers.	
10.2	The Board noted the Project Change Control status at the end of Period 12, the upcoming drawdown of the Scottish Power provisional sum and approved the two MUDFA risk drawdowns.	
10.3	SB noted that the Princes Street change was outwith the original scope and would necessitate an increase in project costs. The Board requested that a change order be prepared. DMcG noted that all of the additional works were essential and that lessons had been learned through the Princes Street process.	SB – complete
11.0	Risk	
11.1	SB noted that, in parallel with the updated programme and cost exercise, the Quantitative Risk Analysis was also being updated.	
11.2	A revised view of the Primary Project risks would be completed for the Period 13 meeting.	
12.0	AOB	
12.1	IP requested that tie Board and TPB papers be sent to home addresses, rather than to the Council. (Agreed)	ES – closed
13.0	Date of Next Meeting	
13.1	The date of the next meeting will be Wednesday 11 th February.	
13.2	It was agreed that there may be an additional meeting at 11.30am on Tuesday 24 th March at CityPoint. This will be confirmed by email.	

Prepared by Elliot Scott on 11th March 2009.

Edinburgh Tram Network Minutes

Tram Project Board

24th March 2009

tie offices - Citypoint II, Brunel Suite

Members:			
David Mackay (Chair)	DJM	Bill Campbell	WWC
Cllr Phil Wheeler	PW	Donald McGougan	DMcG
Dave Anderson	DA	And the state of t	
In Attendance:	-10		
Steven Bell	SB	Cllr Allan Jackson	AJ
Kenneth Hogg	KH	Cllr Gordon Mackenzie (part)	GMac
Brian Cox	BC	Cllr Ian Perry	IP
Graeme Bissett	GB	Stewart McGarrity	SMcG
Marshall Poulton	MP	Alastair Richards	AR
Colin McLauchlan	CMcL	Elliot Scott (minutes)	ES

Apologies: Peter Strachan, Neil Scales

1.0	Presentation	
1.1	Overview DJM welcomed everyone to the meeting and noted that the minutes of the previous meeting would be carried forward to the meeting on the 15 th April. He commented that the last week had been tough and that the situation is better now than a week ago. He then stressed the confidential nature of the discussions at the meeting.	
1.2	Princes Street dispute SB outlined the current agreement with BSC in relation to Princes Street including: The Supplemental Agreement (SA) for Princes Street; Work commencing on 23 rd March on the basis of the SA; The commitment to the Framework Management Team proposal (renamed as the Project Management Panel – PMP); Work would progress elsewhere without impediments; and There would be no debate via the press. Both SB and DJM commented that they were encouraged by the engagement from BSC and that BSC now see the PMP as the engine room to tackle future issues.	
1.3	SB continued to outline the SA, its rationale and the way forward. Specifically it provides an equitable and constructive way forward to facilitate the consortium working flexibly when encountering impediments to construction that is consistent with obligations under the Infraco contract. It will facilitate closer working between the parties without a fundamental variation to the contract. He believed that it gave BSC more comfort that tie would not unjustly disallow fair compensation claims.	

	□No	
1.4	He stressed that there will be no increase in liability to tie , compared to that previously, and that there is no material difference in the way costs would have been agreed.	
1.5	DJM commented that the SA was a method of "unblocking an obstacle" and that it is a good opportunity for BSC to demonstrate trust and good faith. He noted that a SA could be used in Leith Walk as well.	
1.6	SB, SMG and DJM all agreed that as the demonstrable costs emerge, they would be monitored weekly to compare with the original budget for those items.	
1.7	DA noted that the key to the agreement was the monitoring and both DMcG and MP offered additional CEC resources, if necessary, to support tie . DJM noted that it would be advantageous to ensure that any resource was ready in advance and SB agreed to speak to MP directly.	SB – start 20 April
1.8	In response to questions over what the SA will resolve and the timetable from here, SB noted that it has taken the excuses away and that he expected to see a fast increase in work undertaken. BSC have until the 27 th to agree a construction schedule for Princes Street which is expected to show completion in the first week of November (as originally anticipated). However, there is no guarantee that this will be the case if there is a compensation event (same basis as the original contract).	
1.9	In response to PW's question regarding the scope for further VE initiatives, SMG stated that the PMP was the best forum for determining smarter ways of working and doing things faster.	
1.10	IP raised the issue of the high number of Infraco notices of tie change and what was being done to resolve them. SMG replied that the contract had been set up so that tie was a responsive client to change notices. The current frustration is that Infraco was either not providing estimates or was providing unrealistic estimates for the work. He noted that if the PMP works well then the number will quickly reduce. DJM added that he had offered BSC management the opportunity to discuss the change notices but they had yet to take it up. SMG agreed that the channels of communication to the senior principals of the consortium will be maintained and that tie will be on the front foot to settle the changes.	
1,11	Cost SMG noted that the available headroom in the funding envelope, after allowing for risk required to complete the remaining utility diversions, costs associated with the potential postponement of Phase 1b and a "high-side" risk allowance for Infraco, is £11.7M.	
1.12	 SMG stressed that the adequacy of the risk allowance assumed: No significant future disruptive traffic management of design changes; Construction by Infraco (including Princes Street) with no further delay; Commercial engagement and delivery impetus improving significantly; and Principal contractual disagreements found in tie's favour. 	
1.13	SMG followed by saying that the next step is agreeing a revised construction programme with BSC.	
1.14	Programme SB outlined tie's optimistic and pessimistic views of the programme. He noted that the Princes Street works were not currently on the critical path and so were not affecting the Open for Revenue date. He also pointed out that the last	

	□ No	
	two months were to have been spent agreeing a revised programme but the issues surrounding Princes Street had directed attention away from this. He noted that BSC were not driving the programme review and there are plenty of opportunities to mitigate the slippage.	
1.15	In response to a question from MP regarding the status of third party agreements, SB responded that no construction impediment is expected from the building fixing agreements, there are details to finalise at Burnside Road and no additional issues are expected with Network Rail. Finalising the FP Agreement is urgent.	
1.16	DJM stated that the programmes both included an embargo for the August festival. There are opportunities for acceleration depending on public and business appetite, but he noted that a better time to evaluate this would be once 2-3 weeks progress has been made. SB stated that the programme was deliverable, even taking the Festival embargo into consideration.	
1.17	PW questioned whether the Code of Construction Practice is inhibiting acceleration. SB replied that dispensation can be applied for and that there will continue to be other opportunities investigated to mitigate the programme slippage.	
1.18	IP questioned SB on progress on Leith Walk. SB replied that issues with both BT and SGN have held up Infraco progress (the delay was not due to the Princes Street dispute) and Infraco will get clean access to the site once the utility work is complete. He noted that it was unlikely that Infraco would start prior to summer and that all residents and business have been kept informed.	
1.19	SB noted that the impact the Gogar interchange will have on the programme is excluded from the optimistic and pessimistic views.	
1.20	SB reiterated that any obstruction found during construction has the potential to be a compensation event and BSC has the obligation to mitigate any effect on programme. The extent of this liability will be first tried in Princes Street.	
1.21	General DA commented that there must be a parallel focus on re-building the confidence of the people of Edinburgh and key communication milestones going forward need to be outlined.	
1.22	DA noted that it was important to reinforce the message that the tram is deliverable within the funding envelope. DJM noted that there are opportunities to issue communication statements when the planer arrives in Princes Street and when the PMP starts but that it was important that there were no comments to the Media until the morning of Friday 27 th March. The current announcements have been made jointly by tie and BSC.	
1.23	DJM noted that his invite to senior BSC senior management to engage with CEC management had been warmly received.	
1.24	KH noted that a lessons learned paper would be worthwhile. DA added that in a previous project he had used the internal auditors to interview people. This will be carried out as part of an audit on Infraco by Deloitte in April / May 2009.	SB – closed
1.25	MP offered CEC's assistance with the development of the strategic options.	
1.26	PW, AJ and GMac all expressed their appreciation of the work carried out to date to enable work to commence on Princes Street. They noted that it has been a learning curve for all and expressed their desire for the construction of	

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	the tram to gain momentum.	
2.0	Date of Next Meeting	
2.1	The date of the next meeting will be Wednesday 15 th April.	

Prepared by Elliot Scott on 1st April 2009.

Project Directors report

tie provided Transport Scotland with a update summary of cost and programme on 26th March 2009. The relevant sections of the Transport Scotland report were updated to reflect these <u>unapproved</u> changes. These are subject to review by the Tram Project Board and CEC under the existing delegated authorities.

HSQE



One major reportable accident occurred during Period 13; a Carillion operative jumped into a 1.4m deep excavation and suffered a broken bone in his ankle resulting in the 13-period-rolling AFR rising to 0.38. This is under investigation by **tie** and Carillion.

The service damage frequency fell for Carillion but increased for BSC. The number of power cables being struck has increased including a significant strike to an 11 KVA cable. The average number score for PM inspections was 89%. BSC average score is 95% and Carillion is 81%. During the period there have been six safety tours carried out (six planned). There were 13 Project Manager Inspections planned and 16 carried out.

The frequency of Member of Public incidents has increased, mainly due to security incidents at Princes Street. Although intruders have managed to climb the fence on some occasions, BSC security has prevented further access. This will be monitored closely.

As a result of the Carillion reportable accident, a "blitz" on excavation inspections was carried out by **tie** work supervisors and HSQE staff. Areas of concern were noted with access, shoring and barriers, these have now been addressed. Further specific inspections will continue.

A successful meeting was held between **tie** and the HMRI during Period 13. The meeting was part of the continual working relationship with the HMRI and their interest in the design, construction, commissioning, operation and maintenance of the project. During the meeting a presentation was given by CAF regarding the Tram and by a representative from Manchester University regarding the wheel rail interface.

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☐ No

Commercial

Agreement was reached (Princes Street Supplemental Agreement) to allow work to commence on Princes Street from 23rd March, notwithstanding resolution of the formal disputes. One of the disputes has now been referred to the next stage of the process – mediation or adjudication.

Additionally, **tie** and BSC have now set up a "Project Management Panel" (PMP) to review and agree issues with the objective of re-invigorating the contractual and working relationships. During the period BSC appointed a new Project Director, Martin Foerder, who until recently was working for Bilfinger Berger on the Malmo Metro project – this has been welcomed by **tie**.

Programme

As per the summary provided to TS on 26th March and in advance of developing agreement with BSC, **tie** has developed a recalibrated baseline programme which reflects an Open for Revenue Service date of 23 Feb 2012. The table below also reflects a completely unmitigated programme <u>as a control scenario only</u>. This is an <u>unapproved</u> delay to the Open for Revenue Service date. The unmitigated live programme predicts and Open for Revenue Service date in June 2012.

Although the recalibration exercise has been ongoing for some weeks, progress with engaging with Infraco on this matter has been hampered until now as a result of the other disputes. **tie** have have a firm expectation of fully constructive engagement by the consortium following the signing of the Supplemental Agreement (SA) for Princes Street and the establishment of the PMP amongst the parties to resolve outstanding issues and ensure progress is made on critical construction activities. Early evidence from the first PMP meetings has supported this constructive engagement.

On a section by section basis there are "swings and roundabouts" identified in terms of improvement / degradation of delivery dates. Integration of these sections by BSC is now underway and the re-baselined programme assumes the all logic changes will be accepted by BSC.

Area	Description	Unmitigated finish	Re-baseline finish
Section 1A	Newhaven Road to Foot of the Walk	03-MAY-12	08-SEP-11
Section 1B	Foot of the Walk to McDonald Road	10-JAN-12	09-SEP-11
Section 1C	McDonald Road to Princes Street west	28-MAR-12	06-SEP-11
Section 1D	Princes Street West to Haymarket	19-OCT-11	17-MAR-11
Section 2A	Haymarket to Roseburn junction	14-FEB-11	28-JUL-10
Section 5A	Roseburn Junction to Balgreen Road	20-MAR-12	17-JUN-11
Section 5B	Balgreen Road to Edinburgh Park central	23-JUN-11	04-FEB-11
Section 5C	Edinburgh Park Central to Gogarburn	24-OCT-11	20-JAN-11

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Section 6A	Gogar depot	28-MAR-11	15-OCT-10
Section 7A	Gogarburn to Ingliston Park and Ride	07-JUL-11	11-MAR-11
Section 7B	Ingliston Park and Ride to Airport	26-JUL-11	11-MAR-11
Section A	Depot (ready to receive trams)	21-JAN-11	15-OCT-10
Section B	Test track	07-JUL-11	27-DEC-10
Section C	All construction complete	20-APR-12	27-AUG-11
Section D	Open for Revenue Service	17-OCT-12	23-FEB-12

Importantly, the re-baseline programme does not take account of any opportunities regarding:

- Improved productivity rates Princes Street will be an important test in this regard;
- 2. Embargo relaxations;
- 3. Alternative construction methodologies to recover time;
- Adjustments to the testing and commissioning phase (the original programme window has been retained); or
- 5. Partial opening options.

Progress - Design

Good progress is being made in Prior and Technical Approvals with 91% and 84% of each being granted by CEC, respectively. Of the Prior Approvals required, only five remain to be granted and 13 Technical Approvals remain to be granted.

Structures approvals are progressing well – one structure from v31 remains to be approved (Balgreen Road NR access bridge). Roads and drainage approvals remain difficult although positive progress has been made to resolve CEC detailed comments with three areas outstanding for Technical Approval in Phase 1a. Scottish Water are now making good progress with drainage outfall consents with two of the four on-street sections informally approved. Two consents are still to be submitted by SDS. All other consents expected to be granted by SW in Period 1 2009/10.

The section 1B close report was signed off by CEC on 24/03/09. Section 1C3 and 1D close reports are now with CEC to conclude. Other sections (excluding Section 7) are pending on SW approval.

Seventy four out of the 93 IFCs have been issued to date. The slippage is being addressed as part of the ongoing Approvals Taskforce and is incorporated into the re-calibration of programme. Reasons for design slippage are being reviewed and recorded each week at the design taskforce meeting which is focused on resolving outstanding design issues. This slippage will be addressed as part of the re-calibration of the programme. **tie** are identifying and implementing opportunities to mitigate the impacts of this slippage.

The quantum of designs which are required to go through a re-design process as a result of either the approvals process or value engineering is captured in the

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☐ No

programme analysis and the integrated design programme incorporating all system activities is expected from BSC.

Progress – MUDFA (Utilities)

Utility diversions are now complete in sections 5a, 5b and 6 (depot). BT cabling and SGN connection works are now underway. Utility diversions continue on a number of fronts throughout the city including Leith Walk, York Place, St Andrew's Square, The Mound and Haymarket. For Leith Walk, works are now nearing completion with many of the final water and gas tie-ins now being scheduled. SGN connections will commence in Leith Walk during April. Cumulative progress to date is shown in the table below.

	Rev 7.9	Revised	Plan to	Completed	%
	total (m)	total (m)	date (m)	to date (m)	completed
On-street	40,625	38,324	38,324	24,988	65.2%
Off-street	11,969	8,410	8,410	7,789	92.6%
Total	52,594	46,734	46,734	32,777	70.1%

The following is of note:

- The A8 sewer turn of flows was achieved on 26th March and demobilisation is expected by the end of April;
- Physical work on the diversion of the high pressure gas main in the Mound is well underway;
- De-scoping is underway at Broughton Street (Section 1c) to simplify the diversions required following the results of trial holes in January;
- The 800mm watermain at Gogar has been completed and the Infraco contractor now has significant access to the depot. Earthworks will commence in Period 1;
- Utility diversions were completed by BAA in one section at the airport;
- BT cabling works are underway and SGN connections start on 13th April;
- 3.1% against a target of 2.7% of the plan was delivered in the period;
- Incomplete utility diversions are now impacting on construction works at Haymarket and Leith Walk. This is being addressed by integration and reviewing traffic management options to gain greater productivity; and
- Additional delivery options are being considered for diversions in the Forth Ports estate and at Edinburgh Airport to further accelerate completion of the utility works.

Progress – Infraco (including Tramco)

Work started on Princes Street on 23rd March following the contractual issues which delayed the works following the diversions being implemented in February. There is a focus via the PMP to deal with the top priority issues affecting progress including the depot and key structures. This has successfully led to agreement on works commencing at the depot in Period 1 and will continue to ensure no further barriers emerge and some of the lost time is recovered.

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Disappointingly, progress has continued to be slow at other locations where work is ongoing including Edinburgh Park (bridge beams being installed from 8th April) and Carrick Knowe. Additionally, tram construction work has been deferred on Leith Walk until utility diversions have been completed. This is expected to recommence in late summer. Alternative access arrangements are being considered to recover some of the time lost. The sub-contractor has been redeployed to construct the Verity House access road. Construction at Gogarburn has progressed well and bridge beams are being delivered on 5th May.

BSC have still not entered into formal contracts with any of their sub-contractors.

Good progress is being made with delivery of Tramco deliverables against the schedule with the modules for the first trams currently 2 months ahead of schedule.





View of Edinburgh Tram assembled bodyshell in CAF factory, Spain 01.04.09

Work has progressed with traffic management planning and for the tram construction works at Haymarket which are due to commence in June.

Progress - Other

- Draft schedules for the TROs have been prepared and formal consultation will commence in May / June;
- Haymarket carpark compensation tie have agreed compensation with NR and will settle this before the end of the current financial year. tie continue to discuss with TS the additional compensation payable to First Scotrail, as a result of the extension of the FSR franchise from Nov 2011 to Nov 2014, as it is believed to be a TS cost:
- Building fixings deemed consent has been obtained from 306 owners as well as 66 consents with the owners' agreement. There are nine fixings where matters remain unresolved and negotiations remain ongoing. However, there remains a possibility that these relevant owners may have to be referred to the Sheriff for resolution. CEC are leading the legal process, supported by the project team;
- Frontline are progressing well with the alterations to the road adjacent to the guided busway and the TRO will be in place during April; and
- Procurement is complete for the removal and relocation of a number of monuments in Edinburgh, the most significant of which is the Hearts War Memorial at Haymarket which is expected to be removed in Period 2.

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Cost

Actual COWD for 2008/09 is £101.0m, in-line with the Period 12 forecast.

A full reforecast of the cost profile has been produced which links the re-baselined programme (opening 23rd Feb 2012) to Infraco constructions milestones – the resultant forecast spend on Phase 1a in 2009/10 is £150.4m In addition, we assume we will incur costs of £3.2m in 2009/10 as a result of the postponement of Phase 1b construction.

The AFC for Phase 1a reflects an as yet <u>unapproved</u> increase of £15m to the project risk allowance and total Phase 1a cost of £527m. The <u>approved</u> cost estimate remains at £512m. Allowing for Phase 1b postponement costs of £6.2m there is £11.7m of funding "headroom" within the £545m total funding available.

tie and CEC are in the process of deploying a work plan to target key risk areas and bottom-out issues in order to improve confidence and bring greater certainty to the allocation of risk. This work plan is to be implemented in parallel with on-going engagement with Infraco on all programme and commercial issues. This will be updated in the Period 1 report.

During the period £1.2m was drawn down from the risk allowance. This has been approved at the Change Panel in line with the project delegated authorities.

Potential changes

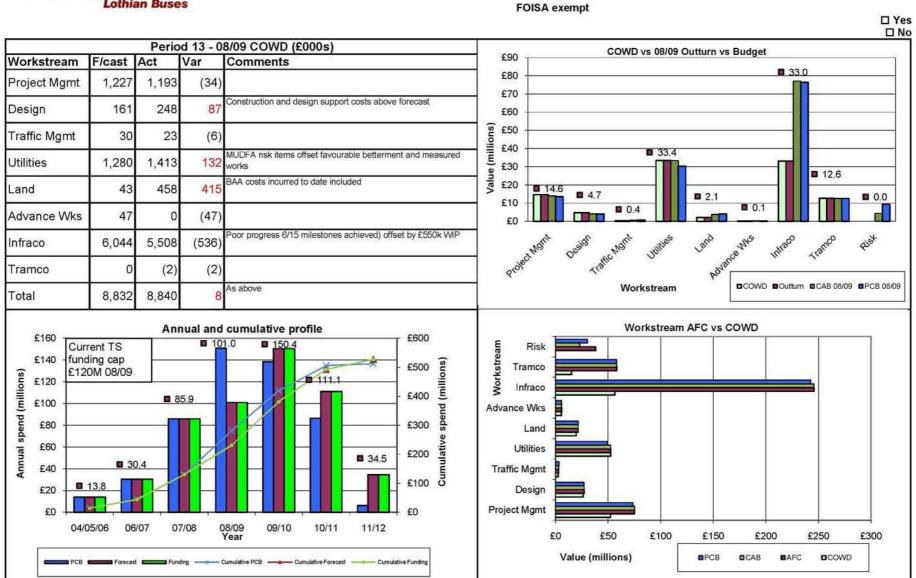
The following potential changes have been identified. These will impact cost, programme or risk and are outwith the £522-540m range given to TS on the 26th March:

- Gogar interchange impact of changes to facilitate the provision of the Gogar interchange station (to be funded by TS); and
- Picardy Place CEC change funded via developer under consideration.

The impact of such items, including the identification of ranges of risk and opportunity, is subject to review with the Tram Project Board.

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Risk

A total of seven separate risk reviews were held during the period. The QRA was reduced in the period following the drawdown of £1.2m from risk. The total unutilised risk allowance included in the approved budget of £512m is now £23.2m.

Included in the top primary risks are:

- Failure of Infraco to commence work in line with programme;
- Delay to IFC drawings beyond V31;
- Tramway runs through area of previously unidentified contamination / unforeseen ground conditions;
- Safety incident during construction;
- Amendments to design scope from current baseline and functional specification; and
- Unknown or abandoned assets impacts scope of Infraco work.

In addition, the potential risks identified in regard to programme slippage are being reviewed and will form part of the updated QRA.

There are 47 risks in the risk register. There were no new risks identified in the period and one was closed ('Costs associated with obtaining wayleaves', was closed as there are no more wayleaves required). Treatment plans are in place for each risk and are being monitored.

Communications / Customer Service

In response to the Princes Street contract resolution on 20 March, the joint **tie** CEC team organised notifications to be sent to all MSPs, MPs, Councillors, local business and residents. Media activity has included news release distributed on Princes Street contract resolution, photo-shoot with Jenny Dawe on Princes Street works commencing and enquiries on project status.

The production and distribution of notifications continue on a regular basis. The tram website recorded 17,277 total visits in March 2009, which is up by 449 compared to February. The design and delivery of Princes Street banners and tram mock-up support has been ongoing throughout this period. The volume of correspondence decreased in the period and continues the downward trend. 537 enquiries were received and 34 notifications of works were distributed. Information request remain the main reason for contact with the public. Customer service levels are generally in line with the targets set.

The team will be working closely with the Health and Safety team to produce a Health and Safety video. This will be used for contractor safety briefings and will reiterate **tie**'s commitment to Health and Safety. The Schools Programme will be focusing on the production of a new fact sheet and the preparation for tram bus visits in May. Filming for the new tram video will be taking place at the mock-up from 15-17 April.

Period 13 2008/09 - Primary Risk Register

	Risk Description										
ARM Risk ID	Cause	Event	Effect	Risk Owner	Significance	Black Flag	Treatment Strategy	Previous Status	Current Status	Due Date	Action Owner
44	SDS contractor does not deliver the required prior and technical	Delay to IFC drawings beyond V31 Programme	Delay to programme with additional resource costs and	D Sharp	High 23 00		Evaluation of prior approval programme	Complete	Complete	31-Oct-08	D Sharp
	approval consents in line with SDS V31		delay to infraco. Impact upon risk balance.				Hold fortnightly Roads Design Group	Complete	Complete	31-Dec-07	T Glazebrook
							Informal consultation prior to statutory consultation	Complete	Complete	31-Mar-09	T Glazebrook
							Integrate CEC into tie organisation/accomodation (office move)	Complete	Complete	4-Jun-07	T Glazebrook
							Weekly Meetings of Approvals Task Force	On Programme	On Programme	31-May-09	D Sharp
173	Uncertainty over extent of contaminated land on route	Tramway runs through area of previously unidentified contamination/unforseen ground	Increase in costs to remove material to special and other tip.	R Bell	High: 28:00		Issue containation and gi report to Infraco bidders	Complete	Complete	2-Mar-07	B Dawson
		conditions.					tie to obtain ground investigation and contamination reports from SDS	Complete	Complete	30-Mar-07	A McGregor
52	Political and/or Stakeholder objectives change or require design developments that constitute a change of scope; Planning	Amendments to design scope from current baseline and functional specification.	Programme delay as a result of re-work, Programme delay due late receipt of change requirements and lack of	D Sharp	High: 22.00		Close working relationship with CEC and stakeholders	On Programme	On Programme	31-Jan-11	L Murphy
	Department requires scope over and above baseline scope in order to give approval (may be as a result of lack of agreement over interpretation of planning legal requirements).		requirements and lack of resolution; Scope/cost creep (dealt with through change process); Project ultimately could become unaffordable.				Weekly critical issues meeting	Complete	Complete	31-Jul-08	T Glazebrook
928	Major single safety incident (including a dangerous occurrence) during construction	Safety incident during construction	Delay (potentially critical) due to HSE investigation and rework. PR risk to tie and stakeholders.	S Clark	High - 21 00		All Site Staff to get CSCS or equivalent	On Programme	On Programme	30-Jan-11	C McLauchlan
						Develop and Implement Incident Management Processes	Complete	Complete	27-Apr-07	T Condie	
							HSQE Audits, site inspections and Management Safety Tours to be carried out	On Programme	On Programme	31-Dec-10	T Condie
							Safety Induction to be carried out for all site staff	On Programme	On Programme	31-Dec-10	T Condie

		Risk Description									
ARM Risk ID	Cause	Event	Effect	Risk Owner	Significance	Black Flag	Treatment Strategy	Previous Status	Current Status	Due Date	Action Owner
							Site Supervisors to be appointed by tie	Complete	Complete	28-Feb-07	S Clark
931	Utilities assets uncovered during construction that were not previously accounted for; unidentified abandoned utilities	Unknown or abandoned assets impacts scope of Infraco work	Re-design and delay as investigation takes place and solution implemented; increase in Capex cost as a result of	D Sharp	High - 20/00	l	GPR surveys in areas where there are likey to be services	Complete	Complete	1-Apr-07	T Glazebrook
	assets; known redudant utilities; unknown live utilities; unknown redundant utilities.		additional works.				MUDFA trial holes to verify GPR surveys	On Programme	On Programme	30-Apr-09	A Hill
977	Legal challenge. Extension of statutory consultation process. Large number of objections. TRO process is subject to a public hearing process.	Delay in achievement of TRO(s) due to a large number of public objections and/or a legal challenge to using a TTRO to construct Infraco.	Requirement to start construction using TTROs	A Sim	High - 20.00	I	Use of TTROs to undertake construction of permanent works in advance of permanent TROs being approved.	On Programme	On Programme	30-Jan-11	A Sim
105	Encountering archaeological finds/burials/munitions during construction	Exhumation of archaeological finds/burials	Delay in construction programme	e R Bell	High 15 00	I	Agree protocol AMIS to re-programme works accounting for hot-spots	Complete Complete	Complete Complete	20-Apr-07 30-Apr-07	
							Assess Infraco programme to determine if float contained within the high risk areas	Complete	Complete	28-Aug-07	T Hickman
							Carry out advanced archaeological works in advance of Infraco	Complete	Complete	31-Mar-08	P Douglas
							Check to ensure that AMIS programme has adequate float	Complete	Complete	14-May-07	J McAloon
							Identify hotspots	Complete	Complete	28-Feb-07	S Clark
							Meet Archaeologist	Complete	Complete	28-Feb-07	S Clark
							Review Infraco programme regarding archaeological hotspots and ensure adequate programme float	Complete	Complete	31-Jul-07	T Hickman

	Risk Description										
ARM Risk ID	Cause	Event	Effect	Risk Owner	Significance	Black Flag	Treatment Strategy	Previous Status	Current Status	Due Date	Action Owner
271	Inadequate quality of submission of approval. Partial submission of package. Programme compression. Lack of CEC resources. CEC does not follow agreed procedures.	applications within 8 weeks	Delay and disruption to Infraco programme	D Sharp	Hat - 15.00	91	Agree approvals submission arrangements with CEC to align with SDS design programme and procurement programme.	Complete	Complete	31-Mar-08	T Glazebrook
							Assure the quality and timing of submissions	On Programme	On Programme	31-May-09	D Sharp
							Final agreement to be approved by Roads Authority, CEC Promoter, CEC in-house legal and tie	Complete	Complete	28-Feb-07	T Craggs
							Finalise alignments and gain agreement from CEC	Complete	Complete	29-Dec-06	T Craggs
							Weekly meetings of Approvals Task Force	On Programme	On Programme	31-May-09	D Sharp
							Where appropriate increase case officer resource to cope with programme compression	Complete	Complete	31-Oct-08	D Fraser
1033		Failure of Infraco to mobilise in time to commence work in line with programme.	Delay to programme. Cost overruns. Negative publicity. Criticism from stakeholders	S Bell	High 19.00	ſ	Continued focus at Infraco progress meetings as well as programme workshops to mitigate the impacts of any delay	Complete	Complete	1-Oct-08	S Bell
							Implementation of Advanced Works programme in order to mitigate potential future issues during construction	Complete	Complete	1-Aug-08	R Bell
							Infraco given instructions to proceed at risk	Complete	Complete	1-Aug-08	R Bell
							Pressue from Approvals Task Force to ensure Technical and Prior Approvals are delivered	On Programme	On Programme	30-Apr-09	D Sharp

		Risk Description									
ARM Risk ID	Cause	Event	Effect	Risk Owner	Significance	Black Flag	Treatment Strategy	Previous Status	Current Status	Due Date	Action Owner
1076	Utilities do not finish diversion works prior to Tramworks commencing work	Tramworks are unable to commence work or work is delayed/disrupted	Delay and disruption claims from BSC.	R Bell	High - 16:00		Tramworks PMs attendance at Traffic Management meetings. Weekly meetings between tie Tramworks and Utilities PMs. 4-weekly tie Tramworks/Utilities management meetings. Identification of programme clashes between Tramworks and Utilities works tracked	On Programme	On Programme	31-Jul-09	R Bell
1078	Lack of effective engagement from BSC leaders towards tie and third parties (NR, BAA, Forth Ports) and the Tram project as a whole.	Failure of partnership approach between tie and BSC. Failure to maintain effective third party relationships with key third parties.		R Bell	THIS TENSON		Engagement between tie and BSC at different levels. Regular review of BSC management of third parties as per Employers Requirements.	On Programme	On Programme	31-May-09	R Bell
1079	Failure of BSC to effectively resource up for project	Lack of competent resources within BSC to safely and effectively deliver Tram project	Delay to programme and additional cost	R Bell	High 18 bg	Ţ	Ongoing review of BSC resources and formal review at 4-weekly meeting. Objectives to be set for BSC at monthly meetings in order to monitor progress.	Complete	Complete	31-Mar-09	R Bell

Edinburgh Trams

Lothian Buses

FOISA exempt

Paper to: TPB Meeting date: 15/4/09

Subject: Project change control update - Period 13, 2008/09

Preparer: E Scott

Summary

This paper is intended to update the Tram Project Board with the current status regarding approved project change orders and their implications on the overall Tram Project Budget. The table below summarises the approved project changes that have financially impacted the project risk allowance since Financial Close in May 2008.

Description	Base cost	Risk	Total
Position at Financial Close (PCB)	481,680,811	30,336,196	512,017,007
Changes to end Period 12	6,038,888	-6,038,888	0
Position at end Period 12	487,719,699	24,297,308	512,017,007
Period 13 changes	1,189,000	-1,189,000	0
Position at end Period 13 (CAB)	488,908,699	23,108,308	512,017,007

As requested by the Board in Period 12, a change order has been prepared for the additional Princes Street costs for Board approval as per the paper circulated at the time.

Changes in Period 13

Enhanced response management for unplanned traffic delays (COP072), £100k. There is an increase in the sensitivity of traffic in the city centre as a result of the tram works, compounded by the failure of traffic signals (permanent or temporary). This change is for additional out of hours cover to be provided by Siemens for 2 ½ years to allow a more rapid response for corrective actions to be taken. This was previously approved in principal by the TPB on 27th August 2008. This has been funded from the risk allowance.

Land at Leith goods yard (COP079), £56k

As per the Infraco agreement, **tie** is obliged to provide the Infraco with an exclusive sub-licence to occupy a substantial area at the Leith goods yard. This change is to cover the costs associated with the tenancy agreement for the rental of this land, as there is no allowance in the Infraco budget for costs. This has been funded from the risk allowance.

These have both been approved by the Project Change Panel and are all within the delegated authority of the Tram Project Director.

Drawdown from risk for MUDFA (COP074), £1.03M

This was approved by the Project Change Panel (subject to TPB approval) and is covered in a separate paper.

FOISA exempt

Yes

No

Drawdown of Scottish Power provisional sum

The current cost of the Scottish Power connections are £1.85m (£0.13m less than anticipated in Period 12). There are two large provisional sums relating to Scottish Power connections totalling £1.15m and an allowance of £0.22m under network reinforcement in the Project Control Budget. It is currently anticipated that the shortfall of £0.48m will be covered by savings within other provisional sums.

Decision(s) / support required

The TPB is requested to:

- Formally approve the Princes Street Change Order;
- 2. Note the Project Change Control status at Period 13; and
- 3. Note the drawdown of the Scottish Power provisional sum.

Proposed	Name: Elliot Scott Title: Reporting Manager	Date: 02/04/09
Recommended	Name: Steven Bell Title: Tram Project Director	Date: 02/04/09
Approved	David Mackay on behalf of the Tran	Date: n Project Board

Transport Edinburgh Edinburgh Trams

Lothian Buses

FOISA exempt

Paper to: TPB Meeting date: 15/4/09

Subject: MUDFA risk drawdown

Preparer: E Scott

Summary

As discussed at the TPB on 11th March 2009, this paper is intended to request authorisation from the Tram Project Board to drawdown £1.03m from the project risk allowance for the MUDFA works. This is to cover increased scope of utility diversions and additional traffic management and enabling works required to meet stakeholder constraints applied post-contract. These were allowed for in the project risk allowance.

Impact on programme

The works are accommodated within Revision 8 of the programme (completion expected by 31st July 2009). A draft of the Revision 8 programme has been received and is being integrated with the Infraco programme. A joint programme will be issued on 15th April 2009 when completion dates will be finalised.

Impact on budget

The change will increase the MUDFA Current Approved Budget to £51.8m. As the risk is covered within the approved risk allowance, there is no impact on Project AFC.

Impact on scope

As a result of evolving design information and what has actually been found during the excavations, the scope of utility diversions required to accommodate the tram has increased from that previously identified and anticipated at the time the budget was set at Financial Close (15th May 2008).

As a result of post-contract traffic management modeling undertaken to accommodate stakeholder constraints and requirements the extent of the traffic management required for each work section and for the wider area is greater than previously envisaged at the time the budget was set at Financial Close (15th May 2008).

Decision(s) / support required

The TPB is requested to:

 Formally approve the drawdown for £1.03m to cover increased scope of utility diversions and additional traffic management and enabling works required to meet stakeholder constraints applied post-contract.

Edinburgh Trams

Lothian Buses

FOISA exempt
☐ Yes
☐ No

Proposed Name: Elliot Scott Date: 02/04/09

Title: Reporting Manager

Recommended Name: Steven Bell Date: 02/04/09

Title: Tram Project Director

Approved Date:

David Mackay on behalf of the Tram Project Board

Period 13 Transport Scotland report Sections 2-7

On following pages are Sections 2-7 of the Transport Scotland report (Section 1 is the Project Directors report).

2 Progress

2.1 Overall

Overall progress remains behind both the current three month look-ahead and the master programme, primarily due to:

- Finalisation of the agreement of change delaying the commencement of work. This is now being addressed through dispute resolution;
- Incomplete utility diversions caused in part by traffic management constraints (e.g. Manor Place);
- Slow mobilisation of Infraco;
- Failure of Infraco to submit preparatory paperwork in a timely manner;
- · Requirement for re-design of temporary works;
- Design slippage since novation of design to Infraco (now recorded in v43 of the design programme);
- Design changes as a result of the Prior and Technical Approvals process; and
- Consortium integrated design programme and validation.

Work started on Princes Street on 23rd March following the contractual issues which delayed the works following the diversions being implemented in February. There is a focus via the PMP to deal with the top priority issues affecting progress including the depot and key structures. This has successfully led to agreement on works commencing at the depot in Period 1 and will continue to ensure no further barriers emerge and some of the lost time is recovered.

The time impact (38 days) of the v26 / v31 design programmes at the time of Financial Close was agreed in Period 8 (2008/09) and the commercial consequence of this continues to be discussed.

As per the summary provided to TS on 26th March and in advance of developing agreement with BSC, **tie** has developed a recalibrated baseline programme which reflects an Open for Revenue Service date of 23 Feb 2012. The table below also reflects a completely unmitigated programme <u>as a control scenario only</u>. This is an <u>unapproved</u> delay to the Open for Revenue Service date. The unmitigated live programme predicts and Open for Revenue Service date in June 2012.

Although the recalibration exercise has been ongoing for some weeks, progress with engaging with Infraco on this matter has been hampered until now as a result of the other disputes. **tie** have a firm expectation of fully constructive engagement by the consortium following the signing of the SA for Princes Street and the establishment of the PMP to resolve outstanding issues and ensure progress is made on critical construction activities.

On a section by section basis there are "swings and roundabouts" identified in terms of improvement / degradation of delivery dates. Integration of these sections by BSC is now underway and the re-baselined programme assumes the all logic changes will be accepted by BSC.

Area	Description	Unmitigated Finish	Re-baseline Finish
Section 1A	Newhaven Road to Foot of the Walk	03-MAY-12	08-SEP-11
Section 1B	Foot of the Walk to McDonald Road	10-JAN-12	09-SEP-11
Section 1C	McDonald Road to Princes Street west	28-MAR-12	06-SEP-11
Section 1D	Princes Street west to Haymarket	19-OCT-11	17-MAR-11
Section 2A	Haymarket to Roseburn junction	14-FEB-11	28-JUL-10
Section 5A	Roseburn Junction to Balgreen Road	20-MAR-12	17-JUN-11
Section 5B	Balgreen Road to Edinburgh Park central	23-JUN-11	04-FEB-11
Section 5C	Edinburgh Park Central to Gogarburn	24-OCT-11	20-JAN-11
Section 6A	Gogar depot	28-MAR-11	15-OCT-10

Progress Report Issue 1 Period 13

Section 7A	Gogarburn to Ingliston Park and Ride	07-JUL-11	11-MAR-11
Section 7B	Ingliston Park and Ride to Airport	26-JUL-11	11-MAR-11
Section A	Depot (ready to receive trams)	21-JAN-11	15-OCT-10
Section B	Test track	07-JUL-11	27-DEC-10
Section C	All construction complete	20-APR-12	27-AUG-11
Section D	Open for Revenue Service	17-OCT-12	23-FEB-12

Importantly, the re-baseline programme does not take account of any opportunities regarding:

- 1. Improved Productivity rates Princes Street will be an important test in this regard;
- 2. Embargo relaxations;
- 3. Alternative construction methodologies to recover time;
- 4. Adjustments to the testing and commissioning phase (the original programme window has been held); or
- 5. Partial opening options.

The recalibration of the programme is one of the key priorities for the PMP in Period 1.

2.2 Design

IFC Design

The design is progressing as follows:

- IFCs Phase 1a 74 issued out of 93 (Edinburgh Park station Bridge Redesign included in v42);
- Prior Approvals are progressing well with 91% granted, three left to be submitted (including the RBS Gogarburn tramstop) and five left to be granted;
- Technical approvals also progress well with 84% granted, ten remaining to be submitted and 13 left to be granted;
- Structures approvals are progressing well one structure from v31 remains to be approved (Balgreen Road NR access bridge):
- Roads and drainage approvals remain difficult although positive progress has been made to resolve CEC detailed comments with three areas outstanding for Technical Approval in Phase 1a (1A3, 1C2 and 6 Roads);
- Scottish Water are now making good progress with drainage outfall consents with two of the four on-street sections informally approved. Two consents are still to be submitted by SDS. All other consents expected to be granted by SW in Period 1 2009/10; and
- The Section 1B close report was signed off by CEC on 24/03/09. Section 1C3 and 1D close reports are now with CEC to conclude. Other sections (excluding Section 7) are dependent on SW approval.

The quantum of designs which are required to go through a re-design process as a result of either the approvals process or value engineering is captured in the programme analysis and the integrated design programme is expected from BSC.

Phase 1a only	Number	required	Number		
A - A DECEMBER OF THE PERSON O	v31	v42	Submitted	Granted	
Prior Approvals	49	54	51 (94%)	49 (91%)	
Technical Approvals	71	80	70 (88%)	67 (84%)	

Reasons for design slippage are being reviewed and recorded each week at the design taskforce meeting which is focused on resolving outstanding design issues. This slippage will be addressed as part of the re-calibration of the programme. **tie** are identifying and implementing opportunities to mitigate the impacts of this slippage.

Although there is evidence of better management of SDS by BSC, this has not yet resulted in improved design performance.

Progress Report Issue 1 Period 13

2.3 Utility works (MUDFA)

Period 13 has seen MUDFA progress as follows

Rev.07.09 Figures	Pe	riod	Delta	Cumi	ulative	Delta
MUDFA PERIOD 12 PROGRESS	Plan	Actual		Plan	Actual	
Section 1a Newhaven to Foot of the Walk	5.9%	0.1%	-5.8%	100.0%	39.2%	-60.8%
Section 1b Foot of the Walk to McDonald Road	0.7%	1.1%	0.4%	100.0%	99.7%	-0.3%
Section 1c McDonald Road to Princes Street west	2.3%	9.1%	6.8%	100.0%	59.9%	-40.1%
Section 1d Princes Street west to Haymarket	0.0%	4.4%	4.4%	100.0%	76.4%	-23.6%
Combined Sections 1A-1B-1C-1D (On-street) Newhaven Road to Haymarket	2.7%	3.4%	0.6%	100.0%	65.2%	-34.8%
Section 2 Haymarket to Roseburn Junction	0.0%	15.2%	15.2%	100.0%	93.9%	-6.1%
Section 5a Roseburn Junction to Balgreen Road	0.0%	0.0%	0.0%	100.0%	100.0%	0.0%
Section 5b Balgreen Road to Edinburgh Park Central	0.0%	0.0%	0.0%	100.0%	100.0%	0.0%
Section 5c Edinburgh Park Central to Gogarburn	0.0%	0.0%	0.0%	100.0%	100.0%	0.0%
Section 6 Gogar depot	0.0%	0.0%	0.0%	100.0%	100.0%	0.0%
Section 7 Gogarburn to Edinburgh Airport	22.3%	2.4%	-19.9%	100.0%	45.9%	-54.1%
Combined Sections 2A-5A-5B-5C-6A-7A (Off-street) Haymarket to Edinburgh Airport	2.7%	2.1%	-0.6%	100.0%	92.6%	-7.4%
FULL ROUTE PHASE 1A NEWHAVEN ROAD TO EDINBURGH AIRPORT	2.7%	3.1%	0.4%	100.0%	70.1%	-29.9%

Section	Commentary					
Section 1a Newhaven to Foot of the Walk	Work between Newhaven – Ocean Terminal expected to commence in May. Baltic Street Junction redesign ongoing to deal with difficult traffic management constraints. Constitution Street interface with both archaeological works and potential transfer of side entry manholes scope to Infraco - includes seven side entry manholes from Queen Charlotte Street to Duke Street.					
Section 1b Foot of the Walk to McDonald Road	Leith Walk – moving significantly towards completion from FOTW to Macdonald Road. This allows SGN and BT works to commence with connections and cabling. Phase 3 of London road works due to commence on 6 th April.					
Section 1c McDonald Road to Princes Street west	Work is progressing well at The Mound (although there is two weeks delay to recover). There is also significant progress in St. Andrews Square and York Place.					
Section 1d Princes Street West to Haymarket	Lothian Rd / South Charlotte Street water connections being planned within the existing traffic management for Princes Street. Haymarket junction works are ongoing with Manor Place and Dalry Road re-opened in the period. Grosvenor Street was not closed at the start of the period as planned due to a gas leak.					
Section 2 Haymarket to Roseburn Junction	Haymarket Yards (lower) complete by 20 th March. Haymarket Yards (upper) including Haymarket Terrace sewer crossing by 8 th May.					
Section 5a Roseburn Junction to Balgreen Road	MUDFA diversions completeUtilities transferred to Infraco remain in Scotrail depot					
Section 5b Balgreen Road to Edinburgh Park Central	BT cabling is expected to be completed in Period 1.					
Section 5c Edinburgh Park Central to Gogarburn	Utility snagging complete. BT re-cabling commencing 23 rd March.					
Section 6 Gogar depot	Complete					
Section 7a Gogarburn to Edinburgh Airport	Keir have completed and tested all utility diversion associated with the BAA walkway project. Delivery of the remainder of scope is being addressed with BAA.					

2.4 Tramworks (Infraco)

The project continues to experience problems with slow progress and, in particular, appointment of direct BSC resource and final appointment of the main package contractors. All BSC sub-contractors continue to operate with Limited Letters of Intent whilst awaiting conclusion of the full sub-contracts.

Haymarket viaduct and the Carrick Knowe bridge constructions have been on hold due to BSC's sub contractor issues. However, work has continued on a number of worksites including Princess Street, Edinburgh Park Bridge, A8 underpass, the Gogarburn Bridge, Gogar culvert 2, culvert 3 and the new access road at Verity House.

Progress against Contract Programme

Summary milestones against the agreed Infraco contract and the short term programme milestones are shown in the table below (number of milestones).

	Period 13			Cumulative (short term)			Cumulative (contract programme)		
	Planned	Achieved	%	Planned	Achieved	%	Planned	Achieved	%
Prelims	3	3	100%	36	36	100%	36	36	100%
Construction	15	6	40%	39	30	77%	360	30	8%
Total	18	9	50%	75	66	88%	396	66	17%

Progress is now being monitored against the Revision 1 programme which incorporates the agreed 38 business days (seven weeks plus three days) EOT variation to the contract programme as in the table below. As had been the case in the contract programme progress, the common denominator in the Revision 1 programme remains that every activity in the programmes has a work content generated against it which translates into a weighting, allowing accurate reporting of progress.

	Period		Delta	Cumulative		Delta
INFRACO PERIOD 13 PROGRESS (Contract Programme)		Plan Actual		Plan Actual		
Section 1a Newhaven to Foot of the Walk	2.6%	0.0%	-2.6%	10.7%	0.0%	-10.7%
Section 1b Foot of the Walk to McDonald Road	5.2%	0.0%	-5.2%	29.5%	1.4%	-28.1%
Section 1c McDonald Road to Princes Street west	2.1%	0.0%	-2.1%	5.9%	0.0%	-5.9%
Section 1d Princes Street west to Haymarket*	13.0%	0.0%	-13.0%	27.2%	0.6%	-26.6%
Combined Sections 1A-1B-1C-1D (On-Street) Newhaven Road to Haymarket	5.2%	0.0%	-5.2%	16.1%	0.4%	-15.7%
Section 2 Haymarket to Roseburn Junction	3.1%	0.0%	-3.1%	64.2%	12.6%	-51.6%
Section 5a Roseburn Junction to Balgreen Road*	4.0%	0.0%	-4.0%	44.0%	2.9%	-41.1%
Section 5b Balgreen Road to Edinburgh Park Central	8.2%	1.2%	-7.0%	72.6%	5.0%	-67.6%
Section 5c Edinburgh Park Central to Gogarburn	2.6%	0.0%	-2.6%	45.1%	1.6%	-43.5%
Section 6 Gogar Depot	6.6%	0.0%	-6.6%	62.6%	0.0%	-62.6%
Section 7a Gogarburn to Edinburgh Airport	1.4%	0.2%	-1.2%	42.3%	2.5%	-39.8%
Combined Sections 2A-5A-5B-5C-6A-7A (Off-Street) Haymarket to Edinburgh Airport	5.3%	0.3%	-5.0%	57.5%	3.4%	-54.1%
FULL ROUTE PHASE 1A NEWHAVEN ROAD TO EDINBURGH AIRPORT	5.2%	0.2%	-5.0%	41.2%	2.2%	-39.0%

^{*} Enabling works and works as part of a change, and therefore not included in the contract programme, were completed

Section	INFRACO Commentary
Section 1a Newhaven to Foot of the Walk	BSC have reinstated the sites on Leith Walk and work has been deferred until the completion of utility diversions. Section 1A4 Lindsay Road under review. Design awaited to allow Utility diversions to be completed for W1 Lindsay Road retaining wall.
Section 1b Foot of the Walk to McDonald Road	Roadworks due to commence post Leith embargo delayed awaiting MUDFA completion. Revised traffic management being investigated.
Section 1c McDonald Road to Princes Street West	Roadworks due to commence post Leith embargo delayed awaiting MUDFA completion. Revised traffic management being investigated. Princes Street works re-started 23 rd March 09. Surface planning work has now commenced with blacktop removal. Due to the presence of the steel and the other obstructions the contractor is now using alternative methods to complete the construction.
Section 1d Princes Street West to Haymarket	Princes Street works re-started 23 rd March 09. Surface planning work has now commenced with blacktop removal. Due to the presence of the steel and the other obstructions the contractor is now using alternative methods to complete the construction. Tram Works in Haymarket are dependent on MUDFA completion expected late June 09.
Section 2 Haymarket to Roseburn Junction	Haymarket viaduct temporary works design resolved although contractor has not yet mobilised following the Christmas break. Verity House access road has commenced. All required consents in place for track installation. Commercial issues holding-up commencement of works. Drainage and ductworks completed. Tree felling and site clearances have been completed during this period to avoid the bird nesting period.
Section 5a Roseburn Junction to Balgreen Road	Temporary and permanent works re-design delaying various structures. All required consents in place for track installation.
Section 5b Balgreen Road to Edinburgh Park Central	Construction of the Carrick Knowe bridge is on hold due to subcontractor and commercial issues. No package contractor has been procured for this bridge. The north and south abutment wall concrete has been poured for the Edinburgh Park Station bridge.
Section 5c Edinburgh Park Central to Gogarburn	A8 underpass recommenced during Period 13 but has since stopped due to discovery of obstructions.
Section 6 Gogar depot	Earthworks due to commence Period 1.
Section 7a Gogarburn to Edinburgh Airport	Gogarburn underbridge east abutment continues. Casting of culverts underway

2.5 Tram construction (Tramco)

Good progress continues to be made with the progress of deliverables against the schedule. The production line has commenced during Q1 2009 with the delivery of the first tram still on schedule for April 2010.

The CAF contract programme is incorporated in the Master Tram Project Programme and the Period 13 update confirmed the following milestone dates:

- Mock-up finished Delivered
- 1st Tram delivery 09-Apr-10 5th Tram delivery 10-May-10
- 27th Tram delivery 17-Jan-11

The fabrication programme maintains approximately two months ahead of schedule.

2.6 Testing and commissioning

The process for acceptance of the Edinburgh Tram Project is designed to ensure that it is delivered in an acceptably safe, compliant and efficient manner. The objectives of the process are to ensure that the system performance, integrity, reliability, availability and safety are

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rigorously tested and that throughout all stages of the delivery process the many sub-systems and the overall system are validated and verified against the requirements and applicable standards. The detailed sequence and scope of testing and commissioning prior to systems Acceptance testing is to be programmed out and proposed by BSC in further detail in the next year.

To achieve these objectives there is a layered approach to the overall testing and commissioning as laid out in the table below.

What	Who	Status
Design assurance	BSC (SDS) / tie	Underway.
Quality	Infraco	Ten of the 37 inspection and test plans have been submitted. A workshop will be held with BSC for each, to allow tie comments to be incorporated prior to formal issue.
Systems Safety	Infraco / Independent Competent Person(ICP) / TEL / Transdev	Started - Safety verification plan in place and process of verification already underway. The ICP has been appointed and has started his verification process.
Performance*	Infraco / Transdev / TEL	Requirements set out in the employer's requirements and will be tested following completion of each section of the network.

BSC have produced Inspection and Test Plans (ITP's) for the current set of construction works, however they have not yet produced a consolidated Test and Commissioning Plan. Constituent elements are available from CAF, the tram manufacturer, the Operator and an overall framework from TEL exists to cover the activities.

It is intended over the next 3 periods to obtain collective engagement on testing and commissioning, and agreement to the formation of a multi-organisation, multi-disciplinary test coordination team.

Testing undertaken and witnessed in the period has included the A8 piles at Gogar and the first tram set of body shells, (weld quality, dimensional tolerances and water tightness).

*Pre-system acceptance testing includes both Factory Acceptance Tests(FATs), site Acceptance Tests (SATs), Sub-system integration tests (SITs) and System commissioning Tests(SCTs). Once a section of the network is physically completed and the SITs are satisfactorily completed then the formal acceptance process requires BSC to carry out and pass a series of systems Acceptance Tests in order to achieve Sectional Completion. These are shown in the table below.

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Test	Test Name	Test Description	Programme
T1	Post Commissioning Test	To demonstrate that each Section of the ETN in sequence is able to perform in an acceptably safe manner and deliver the required run times. This is the gateway test to driver training.	Post Commissioning Test immediately follows successful commissioning of each section and is required for progressing to Driver Training.
T2	Performance Test 1	After Phase 1a is complete and has passed Test T1, this test demonstrates that Phase 1a is able to perform satisfactorily before starting the three-month Shadow Running period. This is the gateway test to shadow running.	Performance Test 1 will immediately precede the Shadow Running period and is a requirement for progressing to this phase of the programme.
Т3	Pre-operations Test	The test covers a seven day period during the latter part of the Shadow Running phase of the programme using the initial 6/12 tph service timetable.	Pre-operations Test shall immediately precede the Service Commencement Date.
T4	Network Performance Test	The Test is carried out over a 28 day period in Passenger Service to establish that the ETN can reliably operate.	To be completed within twelve months of the Service Commencement Date.
T5	Network Reliability Test	Reliability Testing of key sub- systems in Passenger Service.	To be completed within twelve months of the Service Commencement Date.

This whole process can be described by the following flowchart.

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Stage	Flow Chart	Tests	Description
8	Passenger Service	Network Performance (T4) and Reliability Test (T5)	The date upon which the Edinburgh Tram Network starts in public service
			PASSENGER SERVICE COMMENCEMENT
7	Shadow Running	Pre-Operations Test (T3)	The period of Tram operations that simulates full public service operation including running to published timetable and calling / dwelling at Tramstops before the ETN enters public service
		Performance Test 1 (T2)	ENERGISATION OF COMPLETED PHASE OF THE ETN
6	Test Running & Driver Familiarisation		The period post-ETN commissioning used to complete driver and control room staff training and gain confidence to enter Shadow Running Phase
		Post-Commissioning Test (T1)	
5	Commissioning	System Integration Test	All subsystems, including the tram, are fully-integrated to form the ETN and are tested to demonstrate that they work together successfully and meet the Employer's Requirements
			ENERGISATION OF SECTION OF THE ETN
4	Set to Work Tests	Site Tests	The point at which subsystems have been installed and then tested to prove they meet their requirements with both Type tests and Site Acceptance tests
			LIMITED ENERGISATION OF PART OF THE ETN
3	Installation / Construction		Once the subsystem has successfully passed Factory Acceptance Tests installation / construction at site will take place and as appropriate a delivery test undertaken.
2	Factory Acceptance Tests	FAT	Thorough demonstrable testing of the subsystem at Infraco's premises
	Î		_
1	Build / Manufacture		Manufacture and assembly of the System by the Infraco
	Î		
D	Design		The scope of the works designed through Approval in Principle and Approved for Construction & Manufacturing Drawings; with associated verification and validation test and integration plans complete

A liaison meeting is arranged with HMRI and the ICP in Period 1 09/10.

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Interface with other projects

The following table identifies the other projects ongoing within the city which may impact on the Tram project. This is reviewed on an ongoing basis both internally and in conjunction with TS to identify conflicts and mitigations. The most significant interface of concern are the Gogar interchange, tie has requested an estimate of cost and programme for the design of the tram works and this is due from BSC by the end of the 1st week in April 2009. Following meetings with CEC and TS, this would allow a complete instruction to be given by the end of April. This period the St James centre re-development has moved from red to amber as

External	Promoter	Project Description	Potential Conflict	Tram cor	ntract	Project d	ates	
Project				Start	Finish	Start	Finish	Comments
Gogar Surface Station	Transport Scotland	New mainline station to the east of the Gogar depot.	Unknown as yet but expected to include 1. Re-design impacts 2. Approvals and consents 3. Train alignment issues 4. Traffic management clashes 5. Potential site access issues	Aug-08	Nov-10	Oct-09	Mar-11	All works with the exception of track installation between Gyle Centre and the depot stop and E&M Installations will be complete by July 2010. tie and TS have developed an integrated programme which is updated and reviewed periodically.
St. James Centre re- development	CEC / Henderson Global	Redevelopment of existing shopping centre.	Interface with Picardy Place junction re- construction and Cathedral Lane sub-station.	Nov-10	Oct-11	2011	2016	Downgraded from red to amber as commencement of this project is now indicated towards the completion of Tramworks and therefore interfaces should diminish.
Haymarket Interchange		Haymarket Accessibility Project (planned for 2009- 10).	Utility diversions continue until June.2009 Potential Interface with Infraco works at Haymarket junction commencing July.2009	May-09	Apr-10	ТВА	ТВА	Possible interface between installation of lifts for this project and construction works for viaduct, tramstop and OHL. Will become clearer as programme detail develops.
St. Andrew Square development	CEC	Demolition of existing buildings bordering South Side St. Andrew Square, South St David Street and Meuse Lane.	Infraco programme.	Nov-09	Mar-10	Apr-09	Sep-09	Utility Diversions in South and mid St Andrew Square will be complete mid April. Main demolition to commence late April following Traffic Management changeover. Telecoms works will continue on the east side. Infraco TM being managed. Project being reviewed periodically.
Princes Street Hotel	Deramore Property Group	Redevelopment of existing buildings at 121 - 123 Princes Street to 80,000 square feet 3 floor of retail and 100 bedroom hotel.	Direct clash with Infraco programmed works in Princes Street during the traffic diversions.	Mar-09	Nov-09	Early 2009	Jun-11	Currently in planning stage. CEC is managing the developer within the tram constraints. Contractors programme being sought.
Princes Street Hotel	asediqbal consulting	Site clearance and redevelopment at 125a Princes Street on all 3 floors to convert to an EasyHotel	Access through BSC worksite, Internal strip- down ongoing and access required for debris removal.	Feb-09	Nov-09	ТВА	ТВА	Requirement to access BSC worksite to allow removal of debris.

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External Promoter **Project Description Potential Conflict** Tram contract Project dates Project Finish Comments Start Finish Start Waverley Steps Transport Refurbishment of existing Reviewed with both TS and Waverlev Steps Although the main construction works will be Scotland complete by end Mar-10 this area will be re-Waverley Steps with project team. Potential TM conflict being Nov-09 Mar-10 Oct-09 Mar-11 inclusion of new visited in Q4 2010 for OHL installation. managed. escalators and elevators. Potential impact on tram TM Airdrie -Tram possessions mainly "piggy-backed" on Various possessions and RotR workings. Transport New track installation. Bathgate Scotland A2B possessions which could be altered / Mar-09 Mar-10 cancelled. RBS tramstop -RBS Design by RBS - Build by Design and consents not in place in a timely Design and approvals progressing to Gogarburn Infraco. manner to allow Infraco to build to Jun-10 Sep-10 TBA TBA programme. programme. National Portrait Major building construction Interface with both Utilities and Infraco works Timetable of Gallery movements received. Now Jul-11 Apr-09 Nov-11 Gallery and refurbishment. on St Andrew Street / York Place. Meetings held with developer. Diesel tanks demolished & site clear-up Pollution Interface with S21A Roseburn Street viaduct Network Rail / Re-location of existing Prevention Scotrail diesel tanks at Haymarket and associated track. Jan-10 Oct-10 Apr-08 Apr-09 underway. VE design on Roseburn viaduct Sprinter Depot. will see this structure re-programmed. works New Hotel in Tiger New build hotel. Utility diversions and potential interface with Risk has diminished. Manageable conflict. Jan-09 Apr-10 Nov-08 2012 Haymarket Developments Infraco works. Any external works could conflict with TM for Haymarket Network Rail / NR / Edinburgh Tram Project Delivery Group Main Building Station re-Scotrail refurbishment works. either or both MUDFA and Infraco and could Meeting 09 Buchanan House, Edinburgh 11 furbishment Oct-09 conflict with Infraco construction works. February 2009 noted that the £30M scheme TBA Now Apr-10 Bridge to be installed from Haymarket (TBC) for Haymarket station has been shelved terrace to Platform 0 to comply with DDA No conflict. which will interface with viaduct / tramstop. Waverley May be Traffic Management issues. Although the main construction works will be Transport New roof and general Station re-Scotland upgrade to station interior. Feb-09 Nov-09 Apr-10 Apr-14 complete by end Nov-09 this area will be reroofing visited in Q4 2010 for OHL installation. Haymarket DTZ Common Repairs to Scaffolding and external repairs. CEC will not issue scaffold permits until all Terrace buildings at 2-4-6-8-68 Surveyors tram TM is removed. ASAP ASAP Now Apr-10 and 74 Haymarket Terrace. Baxter Place Proposal to divert existing utilities through Fitzpatrick Conversion of existing No conflict. basement of building. Development Hotel Group building adjacent Jul-11 TBA 2010 Now

Also potential TM interface issues with

Picardy Place construction.

Colour code

Green	No conflict anticipated but being monitored
Amber	Managing any conflict
Red	Conflict which causes programme concern / unknown effect on tram programme

Greenside Lane and with frontage onto Leith Street.

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This has been sent to TS for their input for projects they are sponsoring and will continue to be reviewed by **tie** to identify any potential impacts on the Tram programme as early as possible in order to manage them. A review of the TS projects was carried out late February 2009 with TS and a further session will be arranged for Period 1 09/10.

2.8 Other

Temporary traffic regulation orders (TTROs)

Weekly visual summary being produced of all tram TM throughout city.

Traffic regulation orders (TROs)

 A TRO programme is in place to ensure that the required TROs for the project are in place by November 2010. The informal consultation process for this is underway and comments are being recycled into any required small design changes.

Network Rail

- Infraco has now delivered its EMC Management Plan and EMC Strategy for NR
 infrastructure assets and established the scope for the immunisation works. A programme
 for these works is being developed with Infraco;
- Following a successful trial for measurement of stray traction current between Nottingham Express Transit and NR, Infraco are currently considering three possible immunisation solutions:
 - 1. No additional measures required for ETN and no modification of NR infrastructure;
 - 2. Additional insulation measures on ETN and no modification of NR infrastructure; and
 - 3. No additional measures required for ETN and modify NR infrastructure with FETR. A decision has been made to progress with option 1 and develop to Approval in Principle the design for option 3 as a contingency;
- Infraco will be developing the full assurance case for NR acceptance. Preliminary
 assurance case to enable traction power testing and commissioning will be completed by
 August 2009. Further assurance will be provided up to, and including, bringing into service;
- The pollution prevention project at Haymarket depot is reported to be significantly overrunning and not due to be completed until April 2009. A local agreement with First ScotRail has been reached to accommodate any potential overlap between completion of the pollution prevention activities and commencement of the Infraco works; and
- The contractor is preparing the possession plan according to the look-ahead programme.

Third party interfaces

- NR the Bridge Agreements are not yet concluded. There is an outstanding issue on indemnities to close out. An Operating Agreement with NR is expected to be agreed in Q2 2009:
- Forth Ports SDS have delivered agreement plans and tie / CEC will finalise the commercial arrangements with Forth Ports to conclude the agreement. It is currently anticipated that this will happen by mid April 2009;
- Haymarket carpark compensation tie have agreed compensation with NR and will settle
 this before the end of the current financial year. tie continue to discuss with TS the
 additional compensation payable to First ScotRail, as a result of the extension of the FSR
 franchise from Nov 2011 to Nov 2014, as it is believed to be a TS cost;
- Building fixings deemed consent has been obtained from 306 owners as well as 66 consents with the owners' agreement. There are nine fixings where matters remain unresolved and CEC have committed to pursue these through Sheriff Court action. Dates for hearings are to be established. The building fixing construction programme will commence in Spring 2010; and
- Interfaces are being managed to ensure that the SRU accommodation works and events
 are cohesive. tie are pursuing an alternative approach to the design and construction of the
 works due to lack of co-operation with BSC.

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Fast link modifications (Front Line)

- Front Line has completed all the civil works apart from the drainage connection with the remaining signage erected to coincide with the new traffic regulation order;
- The TRO process is due to be complete by end of April 09. Two objections may result in this slipping by two weeks;
- New lay-by (95% completed) SW issue resolved;
- Signage (95% completed) 100% completion by mid April 09;
- Street lighting(100% completed): and
- Move bus stops (95% completed) full completion by mid April.

Murrayfield Pitches (Souters)

- Maintenance works ongoing every Monday; and
- Final accounts agreed in principle subject to final measurements.

Ancient Monuments (Land Engineering)

Hearts War Memorial

- CEC advised that proposed start date for works is w/c 03 May 2009 to tie-in with the Utilities TM⁻
- Progress meeting with CEC / Land Engineering held 26/03/09. Updated Method Statement to be formally submitted to CEC w/c 30/03/09;
- LE to get confirmation from Scottish Power regarding disconnection and isolation of the power supply to the Hearts Memorial clock w/c 30/03/09;
- CEC to issue notices to key stakeholders w/c 30/03/09 notifying commencement of works w/c 03/05/09. tie to draft similar notice to local stakeholders.

Robert Burns Monument

- CEC advised 26/03/09 that the monument needs to be moved as part of the junction remodelling exercise and also due to the trams; and
- MUDFA are looking for the monument to be removed before they start work in the junction on 12 June 2009. Land Engineering confirmed that they can facilitate this timescale.

BAA - Burnside road (BAA)

- BAA have advised that Scheme design information will be made available on 24th April;
- tie have requested that BAA review the exit arrangements for the contract taxis and hold a build-ability review, this may impact upon the date of 24th April;
- . BAA are also working up decant proposals, these are still at feasibility stage; and
- Final procurement and delivery strategy of this work is to be settled and agreed with BAA during April 2009.

3 Headline cost report

3.1 Current financial year

	FY 08/09 COWD Period		FY 08/09 COWD Year To Date		FY 08/09 COWD Full Year Forecast			COWD Costs To Date To Go		Total AFC		
	Actual	Budget	Variance	Actual	Budget	Variance	Forecast	Budget	Variance	Actual	Forecast	Forecast
Total Project COWD	8.840	10.490	-1.649	100.979	150.851	-49.872	100.979	150.851	-49.872	231.019	295.998	527.017
Other Funding	0.730	10.490	-9.760	7.769	30.852	-23.083	7.769	30.852	-23.083	19.075	24.440	43.515
Demand on TS	8.110	0.000	8.110	93.210	120.000	-26,790	93.210	120.000	-26.790	211.945	271.558	483.502

- COWD in 2008/09 was £101.0m versus the original budget for the year of £150.9m.
 The key driver of the under spend is the well rehearsed delays to Infraco mobilisation and slow progress by the contractor; and
- During Period 12, a series of disputes with BSC centred on the works on Princes
 Street was characterised by works across the Infraco contract progressing at a slower
 rate than anticipated. A SA for Princes Street has now been signed, and the PMP has
 been established, made up from tie and consortium senior management team
 members, with the aim of resolving outstanding issues and progression on critical
 construction activities.

Actual P13 vs. forecast FY08/09

£m	Forecast 08/09	Actual FY08/09
Infrastructure and vehicles	46.1	45.3
Utilities diversions	33.3	33.4
Design	4.6	4.7
Land and compensation	1.3	1.7
Resources and insurance	15.7	15.9
Base costs	101.0	101.0
Risk allowance	0.0	0.0
Total Phase 1a	101.0	101.0

- · Actual COWD for 2008/09 is £101.0m, in-line with the Period 12 forecast;
- The infrastructure and vehicles shortfall in COWD against forecast relates to lack of
 progress against the Infraco milestone schedule. This is offset by higher land and
 compensation works costs relating to BAA and additional resource costs incurred
 during Period 13 as a result of the commercial disputes with BSC and negotiation of the
 SA for works on Princes St;
- As previously reported and agreed with CEC and TS, initial milestones under the
 Infraco and Tramco contracts in the aggregate amount of £24.2m, in respect of
 advance material purchases, have been classified as prepayments and will be
 reclassified as expenditure against funding in the periods when the related materials
 are delivered to site and incorporated in the works. To date just £21k has been
 released against the Infraco prepayment as most of the release will occur on the
 achievement of trackwork and structures milestones in future years.

3.2 Next financial year

Profile for FY09/10 - Phase 1a only

£m	Q1	Q2	Q3	Q4	Total FY09/10
Infrastructure and vehicles	14.7	21.9	24.1	60.1	120.8
Utilities diversions	0	0	0	0	0
Design	0.7	0.1	0	0	8.0
Land and compensation	1.3	0.1	0.1	0.1	1.6
Resources and insurance	3.4	2.9	2.8	3.6	12.7
Base costs	20.1	25.0	27.0	63.8	135.9
Risk allowance	2.1	2.7	2.9	6.8	14.5
Total Phase 1a	22.2	27.7	29.9	70.6	150.4

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- As previously described, In advance of developing programme agreement with BSC, tie
 has developed a "re-baselined" programme which reflects an open for service date of
 23rd February 2012. This has not been agreed with BSC. Following the SA on a way
 forward on Princes Street, tie now expect to engage fully with BSC via the PMP to
 ensure that progress is made on critical construction activities and a recalibrated
 contractual programme can be agreed as soon as possible;
- A full reforecast of the cost profile has been produced which links the re-baselined programme to Infraco constructions milestones. The realigned base costs and risk have then been linked against this programme; and
- The latest view for 2009/10 shows base cost of £135.9m and risk £14.5m, giving a total
 phase 1a cost of £150.4m. Q1 09/10 base forecast is £20.1m with risk £2.1m and total
 phase 1a Q1 cost £22.2. Activity is expected to ramp-up throughout 2009 with a
 forecast of £63.8m base (£70.6m including risk) forecast in Q4.

3.3 Total project anticipated forecast cost

Phase Re-baselined Phase 1a AFC and profiling

£m	Cum FY07/08	FY 08/09	FY 09/10	FY 10/11	FY 11/12	AFC
Infrastructure and vehicles	30.7	45.3	120.8	82.8	28.6	308.2
Utilities diversions	18.4	33.4	-	9	-	51.8
Design	21.4	4.7	0.8	-	-	26.9
Land and compensation	16.8	1.7	1.6	174		20.1
Resources and insurance	42.7	15.9	12.7	7.5	2.9	81.7
Base costs	130.0	101.0	135.9	90.3	31.5	488.7
Risk Allowance	-	= '	14.5	20.8	3.1	38.4
Total Phase 1a	130.0	101.0	150.4	111.1	34.5	527.1
Phase 1b postponement	3.0		3.2	-		6.2
Total Phase 1a and Phase 1b	133.0	101.0	153.6	111.1	34.5	533.3

- The table above reflects the base costs and risks aligned to the re-baselined programme and re-alignment of the Infraco milestones schedule. The AFC for Phase 1a above includes an <u>unapproved</u> increase of £15m to the project risk allowance. The <u>approved</u> cost estimate for delivery of Phase1a of the project remains at £512m;
- The latest forecast view (shown above) assumes that Phase 1b will be postponed and that £6.2m of costs relating to Phase 1b design and payable to BSC if Phase 1b does not progress under the Infraco contract will require to be covered by current funding. Coupled with the re-baselined forecast, there is £11.7m of funding headroom within the £545m total funding available; and
- tie and CEC are in the process of deploying a work plan to target key risk areas and bottom-out issues in order to improve confidence and bring greater certainty to the allocation of risk. This work plan is to be implemented in parallel with on-going engagement with Infraco on all programme and commercial issues. This will be updated in the Period 1 report.

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3.4 Change control

The current change control position is summarised in the table below:

BASE ESTIMATE	498.10	87.30	585.40
APPROVED CHANGES - to Financial Close	13.91	0.00	13.91
CONTROL BUDGET - Baseline	512.02	87.30	599.32
APPROVED CHANGES - post Financial Close	0.00	0.00	0.00
REVISED CONTROL BUDGET	512.02	87.30	599.32
ANTICIPATED CHANGES	0.00	0.00	0.00
CURRENT AFC	512.02	87.30	599.32
PREVIOUS AFC	512.02	87.30	599.32

- Base estimate The position at Final Business Case (Oct 2007);
- Approved changes to Financial Close The financial impact of the project control budget having been reset to reflect final Infraco and Tramco Contract Award levels and a consequential reappraisal of the risk allowance. This was approved at the Tram Project Board on 4th June 2008;
- Control budget baseline (New Project Control Budget) The baseline within which all future project change control will be reported against;
- Approved changes post Financial Close Tram Project Board approved changes from this point on. There are none to report with financial effect on the Control Budget at this point. The funding for the approved changes to date have been met from a drawdown of funds from the project risk allowance; and
- Anticipated changes The following potential changes have been identified. These will
 impact cost, programme or risk and are outwith the £522-540m range given to TS on
 the 26th March:
 - Gogar interchange impact of changes to facilitate the provision of the Gogar interchange station (to be funded by TS); and
 - o Picardy Place CEC change funded via developer under consideration.

The impact of such items, including the identification of ranges of risk and opportunity, is subject to review with the Tram Project Board. There have been additional specific briefings with CEC and TS.

Risks to this position are described in Section 5 below.

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4 Time schedule report

4.1 Report against key milestones

In advance of developing agreement with BSC, tie has developed a <u>unapproved</u> recalibrated baseline programme which reflects an Open for Revenue Service date of 23 Feb 2012. A completely unmitigated programme <u>as a control scenario only has also been produced</u> which shows a date of 17 Oct 2012. However, the LIVE programme has been used to generate the milestone data below and this is based on all current information fed into the master programme and gives a mid-point between the recalibrated baseline and un-mitigated programme dates. This indicates an open for revenue service date of June 2012.

(The agreed baseline programme reference for this project is that at Financial Close leading to revenue service in July 2011.)

Milestones	Baseline programme date	Actual / current forecast date – unmitigated
Approval of DFBC by CEC	21 Dec 06A	21 Dec 06A
TRO process commences	14Dec07A	10-Dec-07A
MUDFA – commencement of utility diversions	02 Apr 07A	02 Apr 07A
Approval of FBC by TS – approval and funding for Infraco /	09 Jan 08	Dec 07A
Tramco / Infraco – award following CEC / TS approval and cooling off period and SDS novation.	28 Jan 08	14 May 08A
Construction commences	14-Apr-08	14-May-08A
Haymarket viaduct commences	08-May-08	01-Sep-08A
Edinburgh Park viaduct commences	06-Aug-08	01-Sep-08A
A8 underpass commences	08-Aug-08	28-Aug-08A
Carrick Knowe Bridge commences	21-Aug-08	19-Aug-08A
All demolition work complete	22-Aug-08	13-Apr-09
Tram mock-up delivered	Oct 2008	Nov 2008A
First track installation commences – on street	03-Nov-08	Jun 2009
MUDFA works complete	Nov 2008	Oct 2009
Haymarket viaduct complete	08-Dec-08	23-Sep-09
Roseburn viaduct commences	20-Jan-09	29-Mar-10
Design assurance complete	20-Jan-09	21-Jul-09
All Issue for Construction (IFC) drawings delivered	21-Jan-09	08-Oct-09
Princes Street closed	03-Feb-09	22-Feb-09A
Roseburn viaduct complete	20-Apr-10	04-Mar-11
Carrick Knowe bridge complete	11-May-09	05-Jan-10
All consents and approvals granted	18-May-09	07-Aug-09
Edinburgh Park viaduct complete	24-May-09	30-Sep-09
A8 underpass complete	14-Jul-09	04-Mar-10
Princes Street re-opened	01-Aug-09	16-Nov-09
NR immunisation complete	Nov 2009	Nov 2009
TRO process complete	01-Dec-09	Nov-10
1 st OHL installed (Commence Section 2)	11-Dec-09	20-May-10
Commission Section 2 (Haymarket to Roseburn junction)	11-Jan-10	06-Oct-10
Commission Section 6 (depot)	25-Mar-10	17-Feb-11
1 st Tram delivered	09-Apr-10	09-Apr-10
Test track complete	23-Apr-10	13-Apr-11
1 st section (other than depot) complete ready for energisation	25-June-10	06-Oct-10
Commission Section 7 (Gogar to Edinburgh Airport)	25-June-10	23-May-11
Driver recruitment commences	July 2010	Oct 2010
Commission Section 5 (Roseburn junction to Gogar)	09-Nov-10	12-Dec-11

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Driver training commences (depot only)	Dec-10	Jan-11
Driver training commences (excludes depot)	Nov 2010	Nov-11
System testing complete off street	09-Dec-10	Jan-12
Final tram delivered	17-Jan-11	17-Jan-11
Construction Line 1a complete	17-Jan-11	Dec-11
System testing complete on street	16-Feb-11	Jan-12
Commission Section 1 (Newhaven to Haymarket)	11-Mar-11	Sep-11
Letter of "no objection" from Independent Competent Person	17-Apr-11	Jan-12
to commence tram running		
Shadow running starts	18-Apr-11	Mar-12
Shadow running complete	July 2011	Jun-12
Letter of "no objection" from Independent Competent Person	July 2011	Jun-12
to commence revenue service	a transcription on the State of State o	
Open for revenue service	July 2011	Jun-12

<u>Guidance for Completion:</u> Legend for colouring of Actual / forecast date text

Actual / forecast date is ahead or in line with baseline
Slight slippage – readily recoverable with action.
Significant slippage but expect recovery can be achieved
Notable / significant slippage – difficult to recover, even with action. Green: Yellow: Pink Red:

4.2 Key issues affecting schedule

Programme is one of the priorities of the PMP and a refresh of the key issues affecting schedule will be provided in future periods following engagement with BSC.

12-week look-ahead

Milestones	Actual / current forecast date
1B Roadworks Foot of the Walk - Balfour Street	16-Oct-08A
1D Roadworks and trackworks Princes Street	23-Feb-09A*
1D Roadworks Lothian Road junction	13-Apr-09
S19 Haymarket viaduct	01-Sep-08A
2A Trackworks Haymarket to Roseburn junction	20-May-09
S20 Russell Road bridge	27-May-09
W3/W4 Russell Road retaining walls	20-May-09
S23 Carrick Knowe bridge	20-Oct-08A
W11 Bankhead Drive RW	28-May-09
S26 South Gyle Access bridge	28-May-09
5B Trackworks Saughton Road north to Bankhead	28-Apr-09
5B Trackworks Bankhead to Edinburgh Park Station	12-Nov-08A
S27 Edinburgh Park viaduct	25-Aug-08A
5C Trackworks Edinburgh Park to Gyle	09-Oct-08A
W16 Gyle Centre TS RW	01-Jun-09
W28 A8 underpass	01-Sep-08A
Gogar depot earthworks	24-Apr-09
Gogar depot building foundations	02-Jun-09
S29 Gogar underbridge	13-Oct-08A
S30 Gogarburn culvert No.1	01-Dec-08A
S32 Gogarburn culvert No.2	12-Jan-09A

^{*}Works recommenced 23rd March 09.

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5 Risk and opportunity

5.1 Review of risk register

Risk and Opportunity Reviews

The following reviews took place in the period.

Date	Format of review	Attendees	Comments
17/03/09	Infraco Risk Management Plan Review	Project Risk Manager BSC Commercial Director Siemens Finance and Commercial Manager	Discussion regarding the Record of Review for the IRMP
Review		Project Risk Manager Infraco Commercial Manager	Review of Infraco risk allowances within the QRA
23/03/09	Structures Risk Review	Project Manager Project Risk Manager	All risks and treatment plans reviewed
23/03/09	Depot Risk Review	Project Manager Project Risk Manager	All risks and treatment plans reviewed
24/03/09 MUDFA Risk Review		MUDFA Constriction Director Project Risk Manager	All risks and treatment plans reviewed
25/03/09	Roads and Drainage Risk Review	Project Managers Project Risk Manager	All risks and treatment plans reviewed
25/003/09	Princes Street Risk Review	Project Managers Project Risk Manager	All risks and treatment plans reviewed
25/03/09	Section 7 Risk Review	Project Manager Project Risk Manager	All risks and treatment plans reviewed

Risk Register

The Primary Risk Register is attached at Appendix D. The Primary Risk Register contains those high impact risks which are impacting (or have the potential to impact) the project at this moment in time. In addition, the potential risks identified in regard to programme slippage are being reviewed periodically and will form part of the updated QRA.

A full review of the Project Risk Register with various tie directors will take place in Period 1.

There are currently 47 risks in the Project Risk Register. The top five project risks are listed on the following pages.

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Top 5 Risks - Period 13

		Risk									
ARM Risk ID	Cause	Description Event	Effect	Risk Owner	Significance	Black Flag	Treatment Strategy	Previous	Current	Due	Action Own
916	CEC do not achieve capability to deliver	CEC are unable to honour their funding committment	Potential showstopper to project if contribution not reached; Line 1B may depend on incremental funding from CEC	S McGarrity	NIL - 0.00	Project	CEC has formed a multi discipline Tram Contributions Group to monitor identified sources of £45m contribution including critically developers contributions. tie are invited to that group. (see add info)	Status On Programme	Status On Programme	Date 31-Jul-11	CEC
							CEC to deliver necessary contributions for 1a	On Programme	On Programme	31-Jul-11	CEC
							Tram Project Board to monitor progress towards gaining contributions	On Programme	On Programme	31-Jul-11	D MacKay
" 999		Extent of concessionary fare support committment from TS provides inadequate comfort to CEC	CEC wihdraw support for FBC and project fails	B Campbell	NIL - 0.00	Project	Negotiate the terms of Government committment to concessionary fare support to level which is satisfactory to CEC	Complete	Complete	31-Jan-08	B Campbell
1077	Lack of visibility of design changes	Tramworks price based on a design which may have been altered. Unclear who authorised design change.	Potential delay and	S Bell	州 赴 24 00		Establish a process which will act as a control mechanism for design changes.	On Programme	On Programme	31-May-09	T Glazebrook
							Escalate to Infraco German parent companies if still unresolved.	Complete	Complete	31-Dec-08	S Bell
							Identify potential threat/response to BSC positioning to encourage engagement and co-ordinate to resolve programme challenges and delays	Complete	Complete	31-Mar-09	S Bell
							Utilise DRP processes if appropriate.	On Programme	On Programme	31-May-09	S Bell

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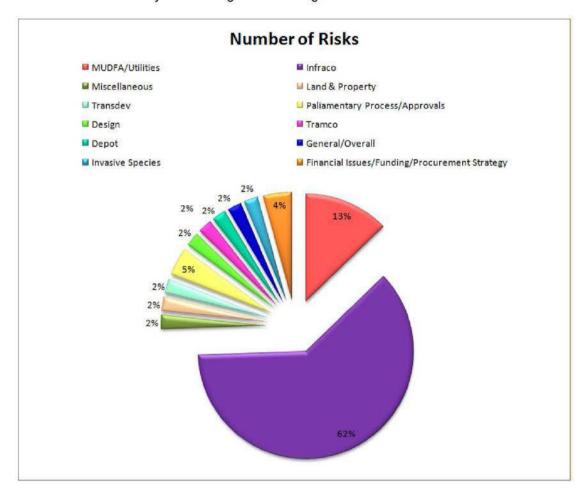
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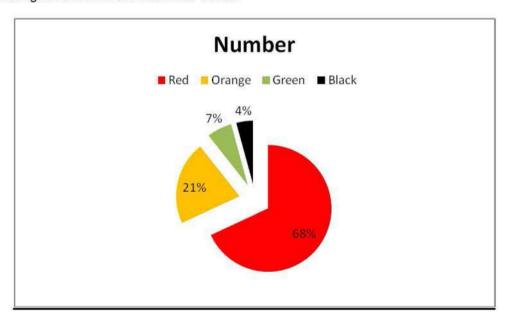
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44	SDS contractor does not deliver the required prior and technical approval	Delay to IFC drawings beyond V31	Delay to programme with additional resource costs	D Sharp	High - 2 (00	Evaluation of prior approval programme	Complete	Complete	31-Oct-08	D Sharp
	consents in line with SDS V31	Programme	and delay to infraco. Impact upon risk balance.			Hold fortnightly Roads Design Group	Complete	Complete	31-Dec-07	T Glazebrook
						Informal consultation prior to statutory consultation	Complete	Complete	31-Mar-09	T Glazebrook
						Integrate CEC into tie organisation/accomodation (office move)	Complete	Complete	4-Jun-07	T Glazebrook
						Weekly Meetings of Approvals Task Force	On Programme	On Programme	31-May-09	D Sharp
173	Uncertainty over extent of contaminated land on route	Tramway runs through area of previously unidentified	Increase in costs to remove material to special and other tip.	R Bell	High -24.00	Issue containation and gi report to Infraco bidders	Complete	Complete	2-Mar-07	B Dawson
		contamination/unforsee n ground conditions.				tie to obtain ground investigation and contamination reports from SDS	Complete	Complete	30-Mar-07	A McGregor

The risks within the Project Risk Register are categorised below.



The ratings of the risks are illustrated below.



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New risks and concerns

The Project Risk Manager, in conjunction with the relevant director, agrees which concerns are escalated to risks and are added to the Project Risk Register.

The following six items were added to the Infraco Concerns Register in the period.

Discipline			Risk description	
	Risk Number	Cause	Risk Event	Effect
Section 1D	84	Underground structures	Presence of underground chambers and/or structures	Delay to programme, extension of time claim. Additional costs.
Section 7	85	BAA to not accept design	tie/BSC are unable to gain BAA consent for the design	Delay to critical works.
Section 7	86	Design costs exceeds amount allowed for in project budget	Unable to conclude the design in time or to cost	Delay to critical works. Cost overrun
Section 7	2,0%1	Construction costs exceed amount allowed for in project budget	Unable to complete the works in time or to cost	Delay to critical works. Cost overrun
Section 7	88	Actual costs exceed budget costs	Increase in the cost of works associated with the relocation of Burnside Road	Cost overrun
Land & Property		BSC have indicated that it may be necessary to purchase additional land on Roseburn Street.	tie are required to purchase plots 97 and 101 on Roseburn Street	Additional cost.

The item relating to underground structures and chambers was added by the Section 1 Project Manager.

The entries relating to Section 7 were added to the existing risks for these works by the new Project Manager for this section. An assessment has been made for these in the unapproved cost review.

The land and property item was added following the Period 12 PD Review after it was highlighted that BSC are claiming that two additional plots on Roseburn Street require to be purchased.

Reassessed and closed risks

The following items in the Infraco Concerns Register were were closed in the period.

Discipline	1		Risk description	
	Risk Number	Cause	Risk Event	Effect
Depot	21	Delay to pipejacking sewer diversion works	Sewer diversion at A8 underpass not completed on time	Delay and disruption to Tramworks on A8 underpass completion
Depot		Delay in full Carillion mobilisation due to reconciliation of liability with supply-chain	Late completion of remedial works to water main	Further delay to critical depot building works
Depot		Design of permanent dewatering alters discharge from close proximity to NR asset to SW sewer.	NR suspend works due to excessive settlement adjacent to Depot	Delay to programme, extension of time claim. Additional third party costs.

Number 21 was closed as the sewer diversion is now complete.

Number 67 was closed as the problems with the water main are now effectively complete.

Number 68 no longer exists as the monitoring measures put in place have eased Network Rail's concerns and the threat of suspension has diminished.

There was one project risk closed in the period. Risk ld 10, 'Costs associated with obtaining wayleaves', was closed as there are no more wayleaves required.

5.2 Risk action plan for next two periods

The following treatment plans are due for completion in the next three periods.

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Action Owner	Risk ID -	Action ID 🕶	Action Name	Due -	Active -	Complete	Late *	Next 3
A HIII	164	42	In conjunction with MUDFA, undertake trial excavations to confirm locations of utilities and inform designer. All complete but section 1A1 and York Place to Picardy Place outstanding.	30/06/2009	Yes	No	No	Period 4
A Hill	931	605	MUDFA trial holes to verify GPR surveys	30/04/2009	Yes	No	No	Period 2
A HIII	139	42	In conjunction with MUDFA, undertake trial excavations to confirm locations of utilities and inform designer. All complete but section 1A1 and York Place to Picardy Place outstanding.	30/06/2009	Yes	No	No	Period 4
D Sharp	44	467	Weekly Meetings of Approvals Task Force	31/05/2009	Yes	No	No	Period 3
D Sharp	279	634	Weekly Meetings of Approvals Task Force	31/05/2009	Yes	No	No	Period 3
D Sharp	279	635	Monitoring and tracking through the 3rd party rep	31/05/2009	Yes	No	No	Perlod 3
D Sharp	271	559	Assure the quality and timing of submissions	31/05/2009	Yes	No	No.	Period 3
D Sharp	271	637	Weekly Meetings of Approvals Task Force	31/05/2009	Yes	No	No	Period 3
D Sharp	1033	632	Pressue from Approvals Task Force to ensure Technical and Prior Approvals are delivered	30/04/2009	Yes	No	No	Period 2
G Barclay	1084	654	Assess TM implications to minimise enabling works and additional cost	30/04/2009	Yes	No	No	Period 2
G Barclay	1085	653	Examine VE opportunity to reduce costs with SUCs and SDS	30/04/2009	Yes	No	No	Period 2
1 Clark	914	573	SDS to obtain consent for design in accordance with programme requirements - Scottish Water and all Telecoms. Complete with the exception of section 1A1	30/04/2009	Yes	No	No	Period 2
M Blake	911	628	Liase with Scottish Power to agree and approve method of crossing tunnel	30/04/2009	Yes	No	No	Period 13
M Blake	914	557	SDS to obtain consent for design in accordance with programme requirements - SGN and Scottish Power. Complete with the exception of section 1A1	30/04/2009	Yes	No	No	Period 2
R Bell	1079	648	Ongoing review of BSC resources and formal review at 4- weekly meeting. Objectives to be set for BSC at monthly meetings in order to monitor progress.	31/05/2009	Yes	No	No	Period 3
T Glazebrook	1077		Establish a process which will act as a control mechanism for design changes. (If one exists already then ensure process is complied with)	31/05/2009	Yes	No	No	Period 3

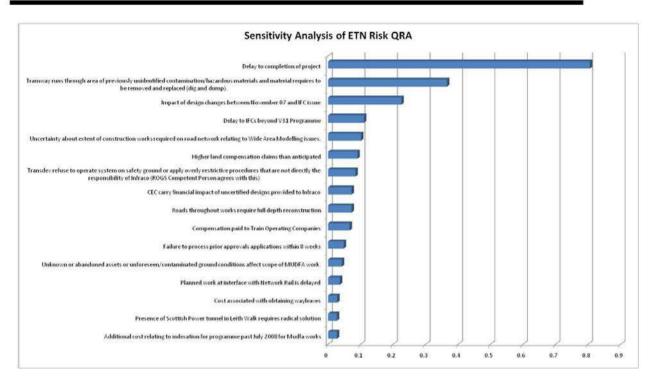
5.3 Cost Quantative Risk Analysis

The Project Risk Allocation has reduced by £1.2m in the period. All draw-downs are shown in the table below. The current Project Risk Allocation is £23.2m.

Description	Owner	Value (£)
Edinburgh Park Office rental - additional cost	Frank McFadden	-42,326
Track monitoring of NR infrastructure at Gogar depot	Mike Paterson	-4,673
Land at Leith Goods Yard	Eric Smith	-56,000
MUDFA	John Casserly	-1,033,000
Enhanced response mgmt for unplanned traffic delays	Alan Coyle	-100,000
, and the second	Sub-total	-1,235,999

Sensitivity analysis of cost QRA.

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The above chart highlights those component risks which are correlated most closely with the overall risk allocation. These risks are the ones which, if changed in terms of probability or impact, would have the most significant effect on the final output.

5.4 Schedule QRA

tie is currently working with the supplier of Active Risk Manager (ARM – the risk management software which **tie** uses) with a view to integrating Primavera and ARM so that a schedule risk analysis can be developed. A schedule QRA will be created in line with the recalibration of the overall programme. In advance of the recalibrated programme **tie** will trial the updated ARM software against the current programme.

6 Health, safety, quality and environment

6.1 H&S accidents and incidents, near misses, other or initiatives

HS&E ACCIDEN	TS and INC	IDEN	TS SU	MMAR	XY						
Project running totals	Total Hours	>3 day	Major	Injury	NM / Unsafe condition	Service damage	ENV	RTA	МОР	AFR	SFR
Period 13	136,339	0	1	2	29	15	0	2	13	0.73	11.00
Year to date	1,320,064	1	4	29	171	216	3	15	87	0.38	16.36
13 period rolling	1,320,064	1	4	29	171	216	3	15	87	0.38	16.36



There was one "Major" reportable accident occurred during Period 13; a Carillion operative jumped into a 1.4m deep excavation and suffered a broken bone in his ankle. This is being investigated by Carillion. This has resulted in the 13-period-rolling AFR rising to 0.38.

The service damage frequency fell for Carillion but increased for BSC. The number of power cables being struck has increased including a significant strike to an 11 KVA cable. The average number score for PM inspections was 89%. Three Carillion sites fell below the 80% compliance level. BSC average score is 95% and Carillion is 81%. During the period there have been six safety tours carried out (six planned). There were 13 Project Manager Inspections planned and 16 carried out.

The frequency of Member of Public incidents has increased, mainly due to security incidents at Princes Street. Although intruders have managed to climb the fence on some occasions, BSC security has prevented further access. This will be monitored closely.

As a result of the Carillion reportable accident, a "blitz" on excavation inspections was carried out by **tie** work supervisors and HSQE staff. Areas of concern were noted with access, shoring and barriers, these have now been addressed. Further specific inspections will continue.

A successful meeting was held between **tie** and the HMRI during Period 13. The meeting was part of the continual working relationship with the HMRI and their interest in the design, construction, commissioning, operation and maintenance of the ETN. During the meeting a presentation was given by CAF regarding the Tram and by a representative from Manchester University regarding the wheel rail interface. **tie** and BSC also discussed how construction was controlled to an integrated design.

Two Operational Health Standards were agreed by **tie** and BSC regarding the appropriate standard to be adopted for the provision of suitable and sufficient site welfare and for the placement of kerbs to minimise manual handling. These have been communicated to site and subcontractors have already been challenged by BSC regarding compliance to the standards.

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6.2 Environment

An inspection of Japanese Knotweed to the area of the old Viking building to ascertain if new growth was evident was inconclusive. To aid identification of new growth, the old weed is being removed to a skip and burned in a controlled manner. SEPA and CEC have been contacted.

A new Quality and Environmental Manager has been employed by **tie** and will assess the adequacy of the current BSC environmental and quality plans.

6.3 Quality

tie have appointed a new Quality and Environmental Manager in the period. This section will have increased focus from this specialist resource in the upcoming periods.

Infraco

BSC Quality Management Plan (Rev 3) and Siemens Quality Management Plan (Rev A), issued to **tie** 16/2/2009 for review and acceptance, currently outstanding. Action passed to S. Smith, to be completed during Period 1. BSC are in the process of reviewing their 10 ITP's which, upon completion of review will be resubmitted to **tie** for acceptance. Various inspections carried out by Construction Support Service over Period 13, with weekly reports submitted to BSC's construction team, in order that issues raised can be dealt with or NCR's raised by BSC. NCR's are not raised by CSS. S. Smith to monitor the findings from theses inspections.

MUDFA

Three Carillion audits were planned for the period and three were carried out. NCRs from two audits are all closed out. Output from 3rd audit conducted 27/3/09 is awaited. Three NCRs raised by **tie** inspectors during Period 13. 24 NCRs are recorded as still open. Process review to be held detailing action to close outstanding NCR's.

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7 Stakeholder and communication

7.1 Stakeholder / communication strategy / plan

tie, CEC and other key parties continue to work closely together to enhance the ongoing communications strategy. All parties continue to meet regularly and the next Communications Group meeting is due to be held on 7 April 2009.

7.2 Stakeholder / communication update

In response to the Princes Street contract resolution on 20 March, the team organised notifications to be sent to all MSPs, MPs, Cllrs and 7,000 local business and residents on 20 March and w/c 23 March. The website was also updated. Media activity has included news release distributed on Princes Street contract resolution, photo-shoot with Jenny Dawe on Princes Street works commencing and enquiries on project status.

The production and distribution of notifications continue on a regular basis: Constitution Street Update (5 March), Haymarket Update (5 March) Leith Walk Update (20 March) as well as several local updates. The tram website recorded 17,277 total visits in March 2009, which is up by 449 compared to February. The most popular pages viewed continue to be the homepage, local updates and the route map. The design and delivery of Princes Street banners and tram mock-up support has been ongoing throughout this period.

Events this month included: the Labour Party Conference at which **tie** participated in a Dragon's Den Fringe event (6 March), a presentation to Leith Chamber of Commerce (16 March), a stand and workshop held at ETAG Conference (17 March), a presentation to the Fife Council (20 March), All Party Light Rail Committee (24 March) and a Spokes event (25 March). Scottish Parliamentary MSP briefings were held by Mike Connelly throughout the dispute.

The customer service team have been handling telephone and email requests for information including the Princes Street works, information on tram mock-up, parking, logistics requests, Small Business Support Scheme and requests for tram images. A weekly Customer Stakeholder Report is available on the trams website.

7.3 Communication and stakeholder action plan for next period

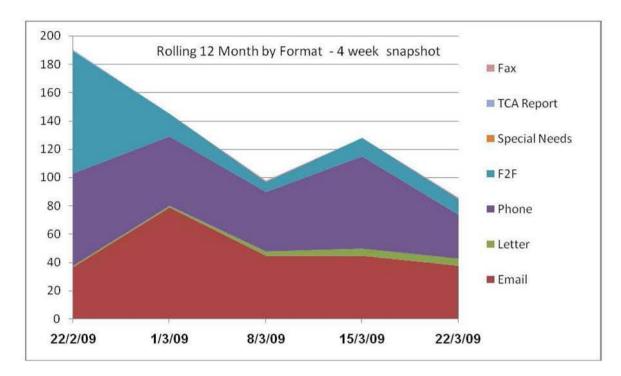
Notifications will be distributed to local businesses and residents regarding upcoming works in Constitution Street, Leith Walk, Lothian Road junction, Haymarket and Roseburn. The Princes Street tram works will be supported by ongoing face to face engagement, website updates and banner / signage installation. Media activity next period will be focused these works and ongoing coverage on the tram mock-up.

Events in the next period will include a presentation to the Leith Rotary Club, CBI Lunch (3 April), a stand at Scottish Trades Union Congress (20-22 April) a fringe event featuring Sarah Boyack MSP and Paul Tetlaw from Transform, a presentation to ex Royal Mail executives and a presentation to Strathclyde Uni students (28 April).

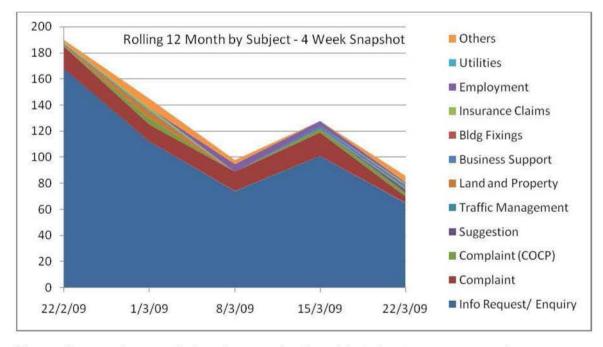
The team will be working closely with the Health and Safety team to produce a Health and Safety video. This will be used for contractor safety briefings and will reiterate **tie**'s commitment to Health and Safety. The Schools Programme will be focusing on the production of a new fact sheet and the preparation for tram bus visits in May. Filming for the new tram video will be taking place at the mock-up from 15-17 April.

7.4 Customer Service Trends and Analysis

A 4-week breakdown of Customer Service's incoming correspondence is shown below. From the previous month's figures, the overall volume of correspondence has decreased substantially between February 22nd and March 22nd.



Regarding the format of correspondence, the total number of contacts decreased, with figures for phone calls and emails rising in place of the declining face to face meetings (F2F) figures.



Figures decreased across the board concerning the subject of customer correspondence. However Information Requests still remain the bulk of all contacts.

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Monthly Customer Service Report

Item	Volume Month	Volume (Cumulative from 21/11/08)	Performance (Month)	Performance (Cumulative)	Target Performance
Telephone response	323	1076	99	96	90% in 30 seconds
Telephone Same day resolution	317	1039	98	96	Info only
Email acknowledgement	202	605	100		100% acknowledged within 24 hours
Email response			99	97	90% resolution in 7 days
Email same day resolution	180	524	90	85	Info only
Letter acknowledgement	12	48	100		100% acknowledgement within 24 hours
Letter response			92	94	100% resolution in 7 days
Total Enquiry Volumes	537	1729			
Website update	91	249	100	100	Weekly

Monthly Notifications Performance 23/02/09 to 21/03/2009 and Cumulative from 1st September 2008)

Notification Type	Work Site		Utilities	Tram works	Total	% in Standard
riotinoation type	Month	Notifications	0	0	0	
Major works		In Standard	N/A	N/A	N/A	N/A
	Cumulative	Notifications	5	3	8	
		In Standard	0	1	1 1	13
	Month	Notifications	7	3	10	
Minor Works	Works persent	In Standard	7	2	9	90
	Cumulative	Notifications	15	15	30	
		In Standard	10	9	19	63
	Month	Notifications	1	0	0	
Emergency		In Standard	1	N/A	1	100
etro 373	Cumulative	Notifications	14	0	14	
		In Standard	14	0	14	100

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Appendix 'A' Detailed cost report

FY 08/09: Demand on TS

93.210

1: HEADLINE FINANCIAL COMMENTARY

PERIOD RESULTS:
Period is for Phase 1a only. See Section 3 of the TS report for further commentary.

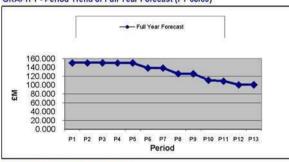
YTD RESULTS: YTD is for Phase 1a only. See Section 3 of the TS report for further commentary.

FULL YEAR FORECAST: FY 0809 is for Phase 1a only. See Section 3 of the TS report for further commentary.

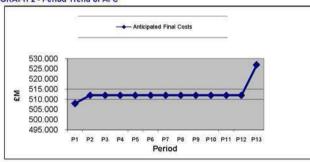
AFC:
AFC is for Phase 1a only and includes an unapproved increase of £15M to the Project Risk allowance. This excludes £6.2M of potential Phase 1b costs and is consistent with the update sent on 26th March 2009. See Section 3 of the TS report for further commentary.

	FY 08/09 COWD Period		cov	FY 08/09 COWD Year To Date			FY 08/09 Full Year Fo	precast	COWD To Date	Costs To Go	Total AFC	
	Actual	Budget	Variance	Actual	Budget	Variance	Forecast	Budget	Variance	Actual	Forecast	Forecast
Total Project COWD	8.840	10.490	-1.649	100.979	150.851	-49.872	100.979	150.851	-49.872	231.019	295.998	527.017
Other Funding	0.730	10.490	-9.760	7.769	30.852	-23.083	7.769	30.852	-23.083	19.075	24.440	43.515
Demand on TS	8.110	0.000	8.110	93,210	120,000	-26.790	93,210	120.000	-26.790	211.945	271.558	483.502









3: RISK AND OPPORTUNITIES TO:

FULL YEAR FORECAST:

See Section 3 of the TS report for further commentary.

AFC:

AFC is for Phase 1a only and includes an unapproved increase of £15M to the Project Risk allowance. This excludes £6.2M of potential Phase 1b costs and is consistent with the update sent on 26th March 2009. See Section 3 of the TS report for further commentary.

4: ACCRUALS COMMENTARY

5: TOTAL PROJECT ELEMENT SPEND BREAKDOWN (TS & 3rd Party Costs)	E	stimated Co	st	Act	ual Cost/Fore	cast	Variance
PLANNED/EMERGING/FORECAST						-	
Allocated in accordance with standard WBS. Values relevant to	85 9 5	Escalated	Escalated	Cost Of	Forecast	Anticipated	AFC v
business case or other agreed baseline date to be known as original estimate.	Original	Original	Latest	Work Done	to	Final	ELE
Relevant Baseline date : FBC 20/12/2007	Estimate	Estimate	Estimate	(COWD)	Completion	Costs (AFC)	
General Overall	28.233	28.233	28.639	23.851	4.788	28.639	0.000
Procurement Consultant	68.126	68.126	70.357	50.582	19.775	70.357	0.000
Design	23.683	23.683	26.953	26,174	0.779	26.953	0.000
Financial Issues/Funding/Procurement Strategy	2.258	2.258	2.630	2.276	0.354	2.630	0.000
Parliamentary Process/Approvals	0.329	0.329	0.319	0.319	0.000	0.319	0.000
Procurement Construction Works	0.000	0.000	0.000	0.000	0.000	0.000	0.00
Construction Works	273.102	273.102	301.803	112.525	189.278	301.803	0.000
Testing & Commissioning	1.984	1.984	0.000	0.000	0.000	0.000	0.00
Handing Over & Service Operations	0.000	0.000	0.000	0.000	0.000	0.000	0.00
NOP/Rail Projects Interface (Promoters View)	0.000	0.000	0.000	0.000	0.000	0.000	0.00
Interfacing Developments	0.000	0.000	0.000	0.000	0.000	0.000	0.000
TRAMS, Vehicles (Edinburgh TRAMS Use Only)	51,370	51,370	58,152	15.293	42.859	58.152	0.000
Risk	48.974	48.974	38.166	0.000	38.166	38.166	0.000
Opportunity (Negative Value)	0.000	0.000	0.000	0.000	0.000	0.000	0.000
OB/Contingency	0.000	0.000	0.000	0.000	0.000	0.000	0.00
Total	498.060	498.060	527.017	231.019	295.998	527.017	0.000

etailed Financial Information	Edinburgh trams							d	FY 08/09		Period N	r:	13 £1
Current Year 08/09 - Baseline Budget 1 Total Project COWD - Budget	P1 P2 6.457 13.085	P3	P4 7.667	P5 8.688	P6 8.763	P7	P8	P9 23.863	P10 6.198	P11 13.563	P12	P13	Total
2 Other Funding - Budget	-0.036 1.080	1.178	0.633	0.717	0.724	0.858	1.257	1.970	0.512	1.120	10.348	10.490	30.85
3 Demand on TS - Budget	6.493 12.005	13.088	7.034	7.971	8.039	9.537	13.965	21.893	5.686	12.443	1.847	0.000	120.00
Current Year 08/09 - Actuals (Updated 4 weekly) 4 Total Project COWD + Revised Forecast	6.457 11.287	10.360	8.162	7.371	3.744	5,531	5.750	7.377	10.265	8.648	7.186	8.840	100.97
7 Other Funding + Revised Forecast	-0.036 0.932	0.855	0.674	0.609	0.309	0.457	0.475	0.609	0.848	0.714	0.593	0.730	7.76
10 Total Demand on TS	6.493 10.355	9.505	7.488	6.762	3.435	5.074	5.275	6.768	9.418	7.934	6.593	8.110	93.21
Variance tracker 12 Variance Line 1 to Line 4 - Project Actual vs Budget 13 Variance Line 2 to Line 7 - Oth Funding Actual vs Budget 14 Variance Line 3 to Line 10 - Demand on TS vs Budget	0.000 -1.798 0.000 -0.148 0.000 -1.650	-3.905 -0.322 -3.583	0.495 0.041 0.454	-1.318 -0.109 -1.209	-5.018 -0.414 -4.604	-4.864 -0.402 -4.463	-9.472 -0.782 -8.690	-16.487 -1.361 -15.125	4.068 0.336 3.732	-4.915 -0.406 -4.509	-5.009 -9.755 4.746	-1.649 -9.760 8.110	-49.87 -23.08 -26.79
Next Year 09/10 - Forecast (Updated 4 weekly) 16 Total Project COWD	Q1 Q2 22.186 27.667	29.891	70.669			Commenta				парргочес	l increase o	of £15M t	to the
19 Other Funding	1.832 2.284	2.468	5.835	12.419	Project Ri	sk allowar	ce. This e	xcludes£	6.2M of p	otential P	hase 1b co ection 3 of t	sts and i	8
22 Total Demand on TS	20.354 25.383	27.423	64.834	137.994		mmentary.							
D: All Years (Escalated) (Updated 4 weekly) 24 Total Project COWD	FY 03/04 FY 04/05 0.000 3.093	FY 05/06 10.664	FY 06/07 30.431	FY 07/08 85.852		FY 09/10 150,413	FY 10/11 111.101	FY 11/12 34.483	FY 12/13 0.000	FY 13/14 0.000	FY 14/15	FUTURE	TOTAL 527.01
27 Other Funding	0.000 0.000	1.000	0.019	10.287	7.769	12.419	9.173	2.847	0.000	0.000			43.51
30 Total Demand on TS	0.000 3.093	9.664	30.412	75.565	93.210	137.994	101.928	31.636	0.000	0.000	0.000	0.000	483.50
	F-10-10-10-10-10-10-10-10-10-10-10-10-10-] 0,						DYTD	пстg				
25.000	•			To	otal Proje	ect			100.979			0.000	í
20.000	1				COND								
15.000		7		Oth	er Fundi	ng			7.769			0.000	
5.000	V			Den	nand on	rs			93.210			0.000	i
0.000 P1 P2 P3 P4 P5 P6 P7 P8 Period	P9 P10 P11 P12 P	13				0%	20%	40	% % Comple	60% te	80%	100%	%
: Other Funding Budget (Current Year 08/09)	P1 P2	Р3	P4	P5	P6	P7	P8	P9	P10	P11	P12	P13	Total
CEC	-0.036 1.080	1.178	0.633	0.717	0.724	0.858	1.257	1.970	0.512	1.120	10.348	10.490	30.85
Other Funding Stream Other Funding Stream						- 1				(0.00
Other Funding Stream Other Funding Stream													0.00
Total Budget Other Funding	-0.036 1.080	1.178	0.633	0.717	0.724	0.858	1.257	1.970	0.512	1.120	10.348	10.490	30.85
Actual (Current Year 08/09) CEC	P1 P2 -0.036 0.932	P3 0.855	P4 0.674	P5 0.609	P6 0.309	P7 0.457	P8 0.475	0.609	P10 0.848	P11 0.714	P12 0.593	P13 0.730	Tota
Other Funding Stream	-0.036 0.932	0.600	0.074	0.009	0.309	0,457	0.475	0.009	0.040	0.714	0.093	0.730	0.0
Other Funding Stream Other Funding Stream			-	-									0.0
Other Funding Stream Total Actual Other Funding	-0.036 0.932	0.855	0.674	0.609	0.309	0.457	0.475	0.609	0.848	0.714	0.593	0.730	0.0
	2												
: Promoter Full Year Forecast Run Rate	P1 P2	P3 150.984	P4 150.537	P5 150.647	P6 138.759	P7 138.792	P8 126.104	P9 126.104	P10 111.658	P11 109.555	P12 100.971	P13 100.979	
Period Trend of Full Year Forecast (Current Year 08/09) Full Year Forecast	150.851 150.851	, M	2870	Dit	V (V)	-20	542	(3	//		(d) (W)		
	150.851 150.851	Р3	P4	P5	P6	P7	P8	P9	P10	P11	P12	P13	