From: Steven Bell

**Sent:** 17 September 2007 09:12

To: David Crawley; Tony Glazebrook; Graeme Barclay

Subject: FW: Meeting with Tom

## Gentlemen,

I would like to discuss this with you specifically today. I do not want any mistakes on this subject and you need to make sure that any Planning or programming information released by your team or used in your reports is correct to your satisfaction. I will be probing this item specifically at the PD reviews tomorrow.

We cannot afford to be inaccurate on this issue.

**Thanks** 

Steven

Steven Bell

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From: Willie Gallagher

**Sent:** 17 September 2007 08:58

To: Susan Clark; Matthew Crosse; Steven Bell

Subject: FW: Meeting with Tom

Can I stress the importance of accurate reporting of SDS performance at all Management forum's. See below. It annoys me intently when our "disconnect" pushes us onto the back foot – particularly at this sensitive time.

Please, no repeats. Make sure that this message reaches all involved.

Willie

From: Hawksworth, Keith J. [mailto:hawksworth.keith@pbworld.com]

Sent: 17 September 2007 06:27

To: Willie Gallagher

Cc: O'Neill, Thomas J.; Matthew Crosse; Reynolds, Steve

Subject: RE: Meeting with Tom

Thank you very much Willie

You can be sure that the project team understands your requirements exactly and is working hard with your management team to meet them. Your earlier action on resolution of the critical issues had a huge beneficial impact

No doubt Tom will provide any advice after his meeting with you

I hope to catch up with you on my next visit to the UK but in the meantime will keep in touch with progress through Steve weekly reports. I note there was a discrepancy between the information you were provided and our weekly report in terms of schedule compliance (where we are in compliance as I understand it) and believe that the issue has now been resolved and a process has been put in place to avoid similar disconnects.

I look forward to any advice from Tom or yourself

Best Regards Keith

From: Willie Gallagher [mailto:Willie.Gallagher@tie.ltd.uk]

Sent: Sunday, September 16, 2007 7:57 PM

To: Hawksworth, Keith J.

Cc: O'Neill, Thomas J.; Matthew Crosse; Reynolds, Steve

Subject: Meeting with Tom

Dear Keith

It was good to hear from you and to have the opportunity to update you on the visit I am planning:

You are aware that we are about reach a commercial settlement on the SDS's prolongation claim and the outstanding disputed change requests. I am pleased we have finally achieved this and can put the matter behind us. The commercial team now simply have to close out the detail.

As a pre-requisite for the Tram Project Board accepting the deal, I have been tasked with meeting Tom to ensure that both sides are totally committed to ensuring we can achieve our objectives as we draw towards the end of the current phase of the project.

This means finishing the detailed design to quality/schedule targets and importantly ensuring the Utility Diversions design submissions (Issue for Construction drawings) arrive on time and are of the right standard. This is particularly important because we have now started digging up the streets for these works and design is absolutely on the critical path. Any slippage results in huge delay costs of circa £4-5m/month.

Additionally, both sides are aware that any deterioration in the performance by SDS affects the confidence of the Infraco and Tramco contractors. This will potentially impact the smooth novation process and ultimately might disrupt financial close. Its in both our interests to strive to diligently to avoid such a situation.

I am looking forward to the visit and will keep you posted of any developments in the mean time.

With kind regards.

Willie

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