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**From:** Willie Gallagher  
**Sent:** 01 March 2007 12:13  
**To:** Graeme Bissett (external contact); Stewart McGarrity; Steven Bell; Colin McLauchlan; Susan Clark; Barry Cross; Matthew Crosse; Suzanne Waugh; John Boyle  
**Cc:** Willie Gallagher  
**Subject:** FW: TTRO advert  
**Attachments:** RE: TTRO advert

This for me has been my most difficult in tie. Please read the emails attached. NOTE: I AM NOTE GETTING AT TRUDI.

I am getting extremely concerned that we are not nearly fit or professional for the real challenges ahead. I see increasing slackness or slip-ups, which in other organizations I have worked would have resulted in disciplinary action.

As chairman, I will defend my company to the end, but I cannot accept sloppiness and poor quality.

I want you all to reflect on this, and I wish to discuss on tuesday, what your take on the issues and required actions.

Willie