



Summary

- ❖ PB Quality Management System
- ❖ Suppliers & Subcontractors
- ❖ Design Production
- ❖ Design Assurance and Approval



PB Quality Management System

- ❖ **The PB Quality Management System**
- ❖ **Application to the SDS project**
- ❖ **Monitoring & Audit regime**

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PB Quality Management System

- ❖ The objectives of our quality program are:
 - *Right First Time*
 - *Robustness*
 - *Continuous Improvement*



PB Quality Management System

- ❖ Quality results begin with a common understanding of:
 - *Scope (what we're trying to achieve and the component parts of the delivery)*
 - *Execution plan (who, when, where, how)*
 - *The applicable standard (what is success and how do we know we've achieved it)*
 - *Legislative Requirements*
 - *Client inputs*
 - *3rd party inputs*



PB Quality Management System

The process and proposals for assurance of quality:

- ❖ are part of PB's standard offering,
- ❖ Tailored and adapted for the SDS project
- ❖ were included in our original submission to tie,
- ❖ Provides a Design Assurance Statement (DAS)



PB Quality Management System

PB's normal processes are based upon:

- ❖ documented generic and customised procedures and processes
- ❖ Focus on processes and procedures that “work”
- ❖ being managed in, monitored, audited and continually improved.



PB Quality Management System

PB procedures and processes exist at:

- ❖ Corporate level
- ❖ Business Unit level
- ❖ Edinburgh Tram SDS Project level



PB Quality Management System





ETN Quality Management System





PB Quality Management System

❖ Change Control

- *Project Change Control Procedure ULE
90130-SW-SW-PRE-00007*

- Change Control Database
- Right First Time
- Robustness
- Continuous Improvement



PB Quality Management System

Our management/monitoring & auditing regime includes:

- ❖ **Communication**
- ❖ **Implementation**
- ❖ **Involvement**
- ❖ **Auditing**



PB Quality Management System

❖ Monitoring & Audit regime

- *Internal audit of design teams*
- *System in place for tracking NCRs & CARs*
- *PB Senior Management Team review*
- *"local" management overview*
- *audits of project office and regional design offices*
- *Backed up by External (UL) audits of PB Quality Management System*
- *Feedback and corrective action*
- *Continual improvement*

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PB Quality Management System

SDS Project Process examples

- *Interdisciplinary Check (IDC) ULE90130-SW-PRE-00005*
- *Intermediate Design Review (IDR) ule90130-SW-PRE-00034*
- *Discipline Engineering Plans,*
- *Outline Project Specifications*
- *Exemplar submissions*
- *Preparation of monthly reports*
- *Programme updates*
- *Document Control Procedure ULE 90130-SW-SW-PRE -00001*

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PB Quality Management System

❖ Vendors/Sub-contractor Assessments

- *Approved Suppliers Database*
- *Pre qualification questionnaires*
- *Performance records*
- *Audits and inspections*
- *PB Corporate Procedure (CP 202)*

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Design Assurance and Approval Design Approval

- ❖ Planning approvals
- ❖ *tie* approval
- ❖ CEC approval

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Summary

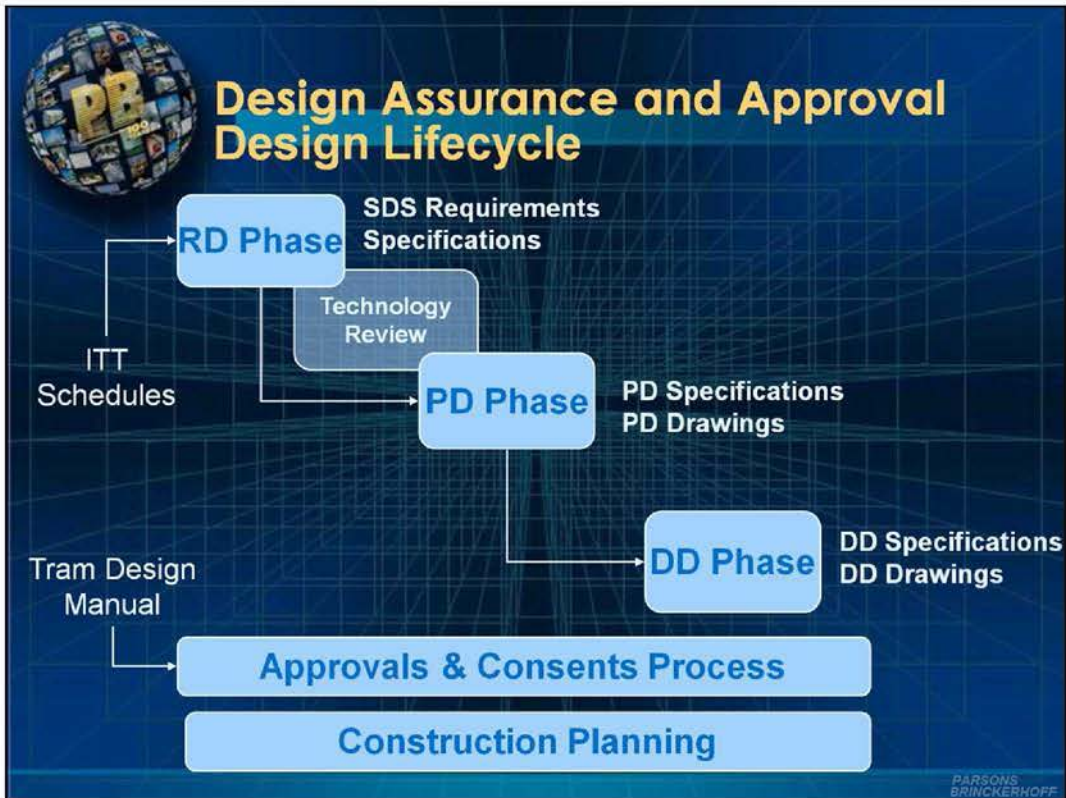
- ❖ PB Quality Management System
- ❖ Suppliers & Subcontractors
- ❖ Design Production
- ❖ Design Assurance and Approval



Design Assurance and Approval

- ❖ Design Lifecycle
- ❖ IDR process
- ❖ IDC process
- ❖ System Detailed Design Review (SDDR) Process
- ❖ Progressive Self Assurance
- ❖ Planning Approvals
- ❖ *tie* / CEC design Approval
- ❖ 3rd Party Approvals and Consents Tracker

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Requirements management
 Verification & Validation
 Approvals & Consents



Design Assurance and Approval

- ❖ SDS Detail Design Phase Process
 - *Structured assurance evidence*
 - *Progressive self assurance*
 - *Assurance against the requirement specs*
 - *Assurance against relevant industry standards*
 - *Section Design approval*
 - *Overall Tram Network System design approval*
 - *Design Assurance Statement*
 - *Case for Safety*

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Design Assurance and Approval

- ❖ Design Delivery and WBS
 - *Elemental submissions*
 - *Subsection Submissions*
 - *Section Submissions*
 - *Scheme wide submissions*



Design Assurance and Approval Design Delivery and WBS

Section 1 Design

Subsection 1A Design

Subsection 1B Design

Subsection 1C Design

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Design Assurance and Approval Design Delivery and WBS

Section 1 Design

Section 1A Design

Tramstop Element Design

Structures Element Design

Substructures Element Design

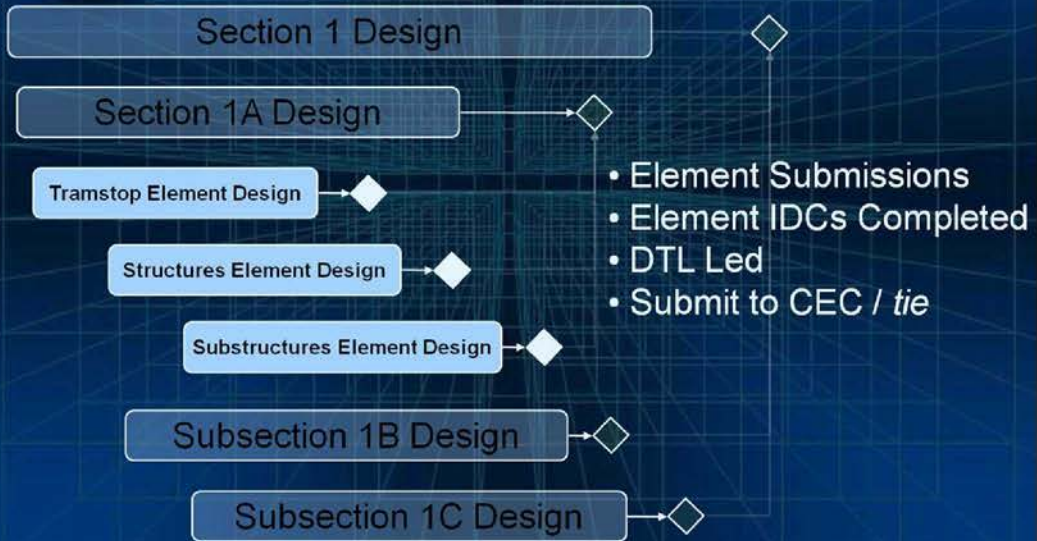
Subsection 1B Design

Subsection 1C Design

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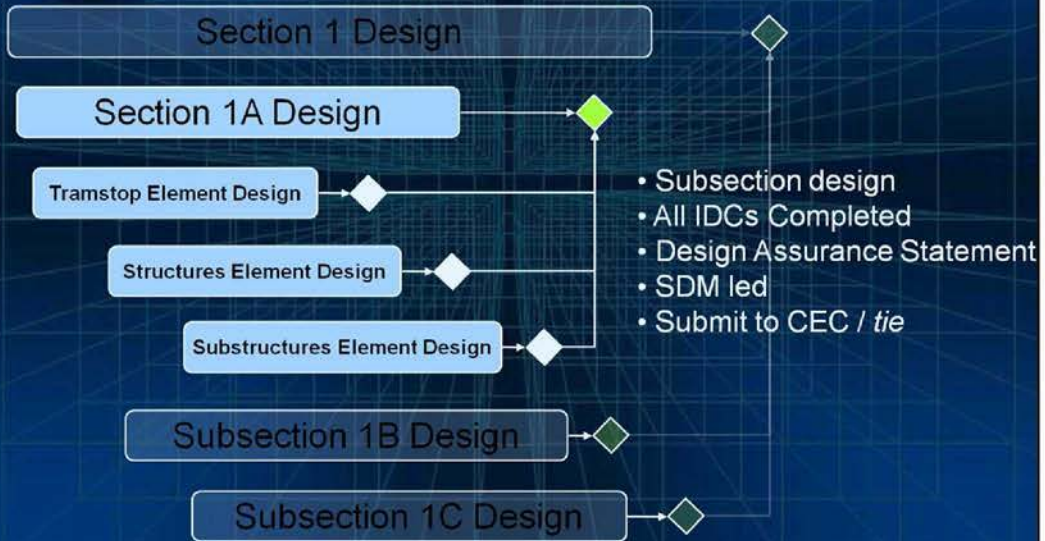
Design Assurance and Approval Design Delivery and WBS



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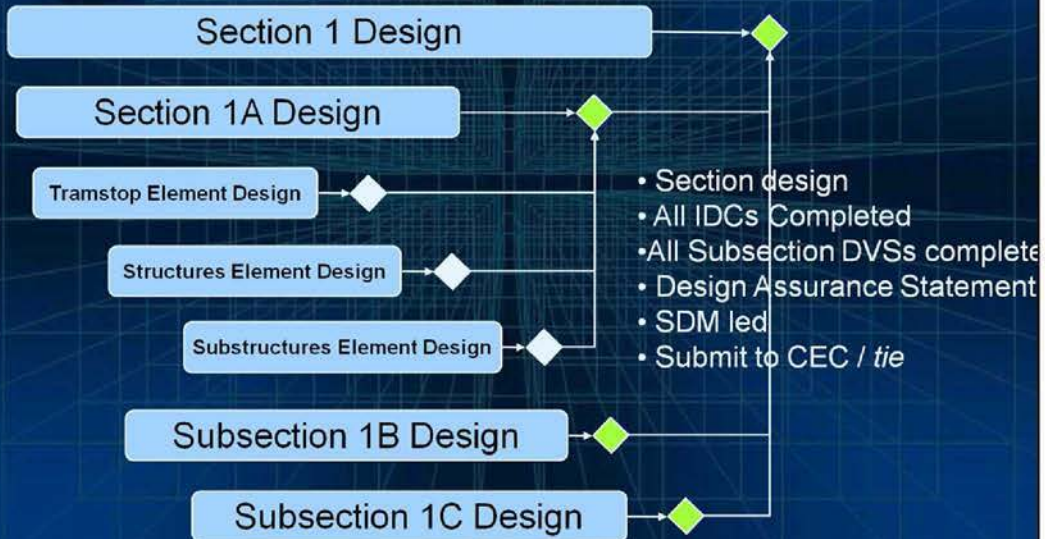
Design Assurance and Approval Design Delivery and WBS



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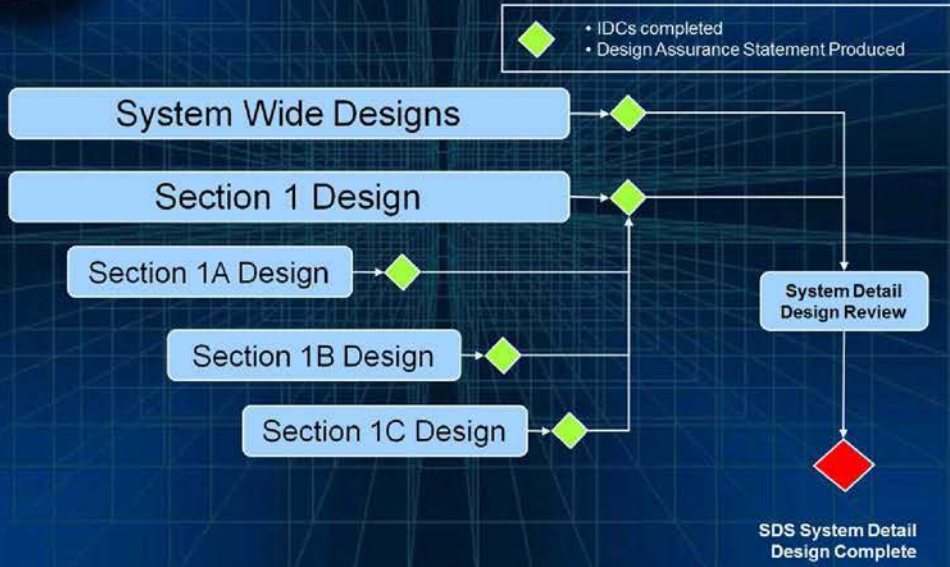
Design Assurance and Approval Design Delivery and WBS



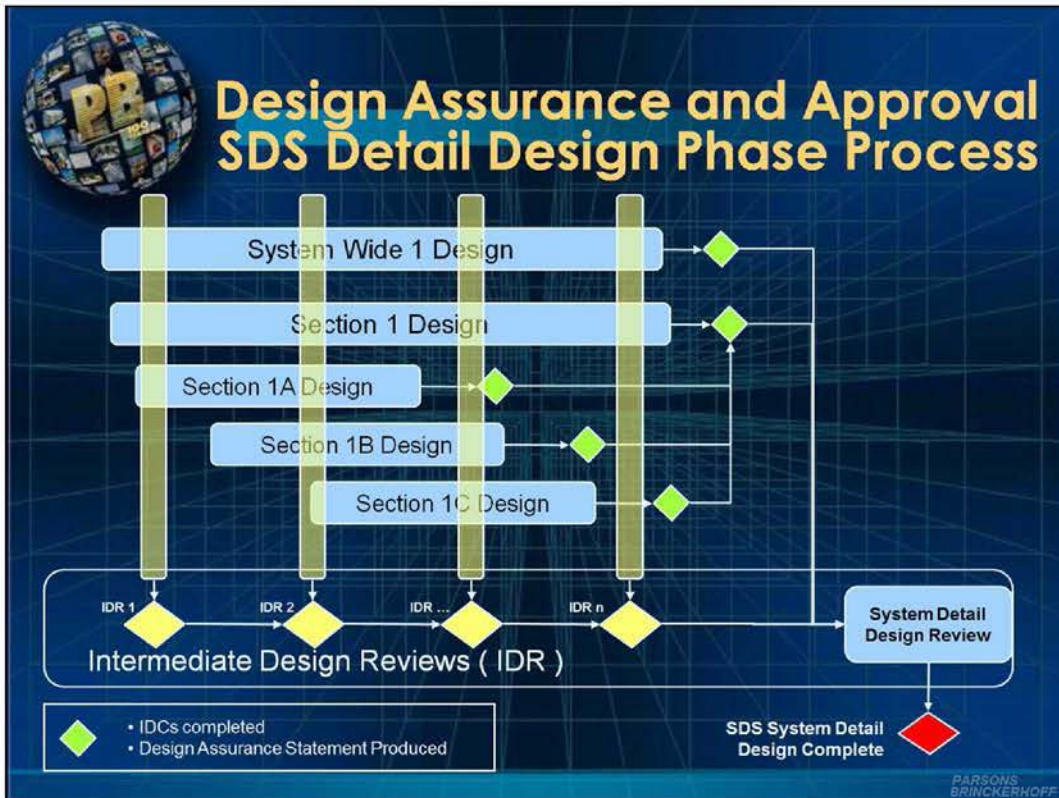
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Design Assurance and Approval SDS Detail Design Phase Process



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Design Assurance and Approval Key Assurance activities

- ❖ Intermediate Design Reviews
- ❖ Drawing reviews and sign off
- ❖ Document reviews and sign off
- ❖ Interdisciplinary Checks
- ❖ Design Assurance Statements
- ❖ System Detail Design Review



Design Assurance and Approval Trackers

- ❖ Approvals & Consents Tracker
ULE90130-SW-SW-PPN-00007
- ❖ Design Issues Tracker
 - ULE90130-SW-RRR-00005
 - ULE-90130-SW-SCH-00029
 - ULE90130-03-SCH-00002



Design Assurance and Approval IDC Process

- ❖ Procedure ULE90130-SW-PRE-00005
- ❖ DTL ownership
- ❖ Completion of discipline design
- ❖ DTL confirms IDC review team
- ❖ Issue IDC formally through DMS
- ❖ Review period
- ❖ Notification of issues received from review team
- ❖ Meeting / conference call to review
- ❖ Amendment of design
- ❖ Re-issue
- ❖ Sign off IDC form, place in DMS.

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DAS Submission Programme

Tasking No.	Tasking Name	Original Date	Start	Finish
ULE90130 SDS Edinburgh Tram V14				
Haymarket to Newhaven Road - Section 1 (Task300)				
	FOW - NER - Section 1A (Task300.2)	5.04	31-Aug-07	06-Sep-07
	SDS Section 1A	5.04	31-Aug-07	06-Sep-07
	Design Verification Review	5.04	31-Aug-07	06-Sep-07
	5.04-01-01	5.04	31-Aug-07	06-Sep-07
	Peer Review Design Verification Statement	5.04	31-Aug-07	06-Sep-07
	MDR - FOW - Section 1B (Task300.3)	5.04	06-Sep-07	02-Oct-07
	SDS Section 1B	5.04	06-Sep-07	02-Oct-07
	Design Verification Review	5.04	06-Sep-07	02-Oct-07
	5.04-01-02	5.04	06-Sep-07	02-Oct-07
	Peer Review Design Verification Statement	5.04	06-Sep-07	02-Oct-07
	PSW - MDR - Section 1C (Task300.4)	5.04	16-Oct-07	03-Nov-07
	SDS Section 1C	5.04	16-Oct-07	03-Nov-07
	Design Verification Review	5.04	16-Oct-07	03-Nov-07
	5.04-01-03	5.04	16-Oct-07	03-Nov-07
	Peer Review Design Verification Statement	5.04	16-Oct-07	03-Nov-07
	HAY - PSW - Section 1D (Task300.5)	5.04	03-Nov-07	09-Dec-07
	SDS Section 1D	5.04	03-Nov-07	09-Dec-07
	Design Verification Review	5.04	03-Nov-07	09-Dec-07
	5.04-01-04	5.04	03-Nov-07	09-Dec-07
	Peer Review Design Verification Statement	5.04	03-Nov-07	09-Dec-07
	Haymarket to Roseburn Junction - Section 2 (Task400)	5.04	26-Jun-07	04-Jul-07
	HAY - ROJ - Section 2A (Task400.2)	5.04	26-Jun-07	04-Jul-07
	SDS Section 2A	5.04	26-Jun-07	04-Jul-07
	Design Verification Review	5.04	26-Jun-07	04-Jul-07
	5.04-02-01	5.04	26-Jun-07	04-Jul-07
	Peer Review Design Verification Statement	5.04	26-Jun-07	04-Jul-07
	Haymarket to Granton Square - Section 3 (Task500)	5.04	03-Jul-07	02-Aug-07
	ROJ - CRT - Section 3A (Task500.2)	5.04	03-Jul-07	10-Jul-07
	SDS Section 3A	5.04	03-Jul-07	10-Jul-07
	Design Verification Review	5.04	03-Jul-07	10-Jul-07
	5.04-02-02	5.04	03-Jul-07	10-Jul-07
	Peer Review Design Verification Statement	5.04	03-Jul-07	10-Jul-07
	CRJ - CAP - Section 3B (Task500.3)	5.04	03-Jul-07	06-Aug-07
	SDS Section 3B	5.04	03-Jul-07	06-Aug-07
	Design Verification Review	5.04	03-Jul-07	06-Aug-07
	5.04-02-03	5.04	03-Jul-07	06-Aug-07
	Peer Review Design Verification Statement	5.04	03-Jul-07	06-Aug-07
	CAP - GRN - Section 3C (Task500.4)	5.04	07-Aug-07	02-Sep-07
	SDS Section 3C	5.04	07-Aug-07	02-Sep-07
	Design Verification Review	5.04	07-Aug-07	02-Sep-07
	5.04-02-04	5.04	07-Aug-07	02-Sep-07
	Peer Review Design Verification Statement	5.04	07-Aug-07	02-Sep-07
	Roseburn Junction to Gogarburn - Section 5 (Task700)	5.04	10-Aug-07	05-Sep-07
	ROJ - BAR - Section 5A (Task700.2)	5.04	30-Oct-07	05-Nov-07
	SDS Section 5A	5.04	30-Oct-07	05-Nov-07
	Design Verification Review	5.04	30-Oct-07	05-Nov-07
	5.04-02-05	5.04	30-Oct-07	05-Nov-07
	Peer Review Design Verification Statement	5.04	30-Oct-07	05-Nov-07
	BAR - EDP - Section 5B (Task700.3)	5.04	06-Sep-07	12-Sep-07
	SDS Section 5B	5.04	06-Sep-07	12-Sep-07
	Design Verification Review	5.04	06-Sep-07	12-Sep-07
	5.04-02-06	5.04	06-Sep-07	12-Sep-07
	Peer Review Design Verification Statement	5.04	06-Sep-07	12-Sep-07
	EDP - GOG - Section 5C (Task700.4)	5.04	10-Aug-07	10-Aug-07
	SDS Section 5C	5.04	10-Aug-07	10-Aug-07
	Design Verification Review	5.04	10-Aug-07	10-Aug-07
	5.04-02-07	5.04	10-Aug-07	10-Aug-07
	Peer Review Design Verification Statement	5.04	10-Aug-07	10-Aug-07
	GDE DEPOT - Section 6 (Task870)	5.04	16-Jul-07	20-Jul-07
	GDE DEPOT - Section Wide	5.04	16-Jul-07	20-Jul-07
	SDS Section 6	5.04	16-Jul-07	20-Jul-07
	Design Verification Review	5.04	16-Jul-07	20-Jul-07
	5.04-02-08	5.04	16-Jul-07	20-Jul-07
	Peer Review Design Verification Statement	5.04	16-Jul-07	20-Jul-07
	Gogarburn to Edinburgh Airport - Section 7 (Task800)	5.04	03-Aug-07	08-Aug-07
	GOG - ARL - Section 7A (Task800.2)	5.04	03-Aug-07	08-Aug-07
	SDS Section 7A	5.04	03-Aug-07	08-Aug-07
	Design Verification Review	5.04	03-Aug-07	08-Aug-07
	5.04-02-09	5.04	03-Aug-07	08-Aug-07
	Peer Review Design Verification Statement	5.04	03-Aug-07	08-Aug-07

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DESIGN ASSURANCE STATEMENT PURPOSE

- ❖ Provide a summary of the submission
- ❖ Statement that design is fit for purpose
- ❖ Exceptions are declared in an easily retrievable manner
- ❖ Facilitates Review Process
- ❖ Provides confidence of self assurance management

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DAS Process

- ❖ Managed by SDM's
- ❖ Disseminated to DTL's et al for input
- ❖ Provided with each subsection design submission
- ❖ Where applicable references required for each statement
 - Drawing/document references
 - System Wide impact references
 - CDM information
- ❖ Exceptions/Deviations detailed in appropriate section of DAS
- ❖ References where risks/hazards remain open
- ❖ Guidance notes included
- ❖ Signed off by SDM, Design Manager and Project Manager



DAS Example

APPENDIX 1 - EDINBURGH TRAM NETWORK DESIGN ASSURANCE STATEMENT

(For clarification refer to guidance notes attached)

a) SUBMISSION DETAILS / TITLE: Section / Sub-Section to which this Certificate Relates: (7) Date of Issue: (8)	
b) Summary of Section / Sub-Section Submission: (9)	
c) Submission Specific Design Documents: (10) Have all Submission Specific Design Documents been reviewed, approved and under version control (in Hummingbird)? Yes <input type="checkbox"/> No <input type="checkbox"/> Comments	
d) Submission Specific Drawings: (11) Have all Submission Specific Design Documents been reviewed, approved and under version control (in Hummingbird)? Yes <input type="checkbox"/> No <input type="checkbox"/> Comments	
e) Applicable System-Wide Drawings and Documents: (12) Have all applicable System-Wide Drawings and Documents been reviewed, approved and under version control (in Hummingbird)? Yes <input type="checkbox"/> No <input type="checkbox"/>	

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DAS Completed Example

APPENDIX 1 - EDINBURGH TRAM NETWORK DESIGN ASSURANCE STATEMENT

a) **SUBMISSION DETAILS / TITLE:** Sub-Section 5C design Assurance Statement v1
Section / Sub-Section to which this Certificate Relates: (7) 5C
Date of Issue: (8) 05th May 2007

b) **Summary of Section / Sub-Section Submission:** (9)

Section 5C is 1.5km long and runs from Edinburgh Park Stop (exclusive) to Gogarburn Stop (inclusive). The track is segregated through the Edinburgh Park Development area with one signalised Road crossing at Lochside Avenue. The track is then segregated, until another signalised roads crossing at South Gyle Broadway, heading towards the Gyle centre. The tram is segregated for the remainder of the section, running parallel to the Gyle shopping centre where there is a tram stop, before running underneath the A8 road. The tram route then branches off into the Depot (Section 6 - a separate submission) and Section 5C alignment continues west along a retaining structure and then at grade through existing farmland until it reaches the Gogarburn tram stop.

There are two tramstops in the section, Gyle and Gogarburn. There are no substations. There are two structures, Gyle Tramstop retaining wall (W19) and A8 Underpass (528) in the subsection.

Drainage, Landscaping and Utilities design form part of this technical submission.

TRO - It is planned to produce a draft TRO for the whole LOD following completion of the PD2 design. This is a separate submission to this one.

TTRCO - There are 2 TTRCOs one to cover the MUDFA works and a second to cover the INFRACO works. The MUDFA TTRCO has been completed. This is a separate submission to this one.

c) **Submission Specific Design Documents:** (10)

Roads

- Section 5C (Edinburgh Park to Gogarburn) Roads Technical Design Statement - Detailed Design (ULE90130-05-REP-00201 V1). [Issued to the 19 February 2007 in Transmittal No. ULE90130-SW-DTF-01425].
- Roads Design Specification Department of Transport Manual of Contract Documents for Highways Works, Appendix 11/1: Kerbs, Footways, Cycleways, Laybys, Busbays and Paved Areas (ULE90130-SW-SPE-00087 V2). [Issued to the 19 February 2007 in Transmittal No. ULE90130-SW-DTF-01425].
- Roads Design Specification Department of Transport Manual of Contract Documents for Highways Works, Appendix 12/1: Traffic Signs, General (ULE90130-SW-SPE-00088 V2). [Issued to the 19 February 2007 in Transmittal No. ULE90130-SW-DTF-01425].
- Section 5C - Temporary Traffic Management Plan (ULE90130-SW-REP-00259 V1). [Issued to the 8 October 2006 in Transmittal No. ULE90130-SW-DTF-00887].
- Roads Safety Audit Brief - Stage 1 Sections 2, 3, 4, 5, 6 & 7 (ULE90130-SW-REP-00159). [Issued to the 15 September 2006 in Transmittal No. ULE90130-SW-DTF-00772].

Street Lighting

- Roads Design Specification Department of Transport Manual of Contract Documents for Highways Works, Appendix 14/1: Street Lighting (ULE90130-02-SCM-00002 V2). [Issued to the 19 February 2007 in Transmittal No. ULE90130-SW-DTF-01425].

Site Clearance

- Department of Transport Manual of Contract Documents for Highways Works, Appendix 2: Site Clearance (ULE90130-SW-SPN-00090 V3). [Issued to the 13 March 2007 in Transmittal No. ULE90130-SW-DTF-01536].

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DAS Completed Example

g) Requirements Test Specification: Compliance of technical specification with Client needs/defined requirements (14)
Compliance of technical specification with Client needs/defined requirements. Are the relevant Requirements Test Specification entries populated with the required compliance entries?
Yes No

Comments
The Requirements Test Specification will not be completed for this early submission as the demonstration of compliance against the requirements is an ongoing, progressive assurance that cannot be completed until all designs are completed. The Requirements Test Specification will be completed and submitted with the final design assurance statement.

h) Deviations and Non-Conformances, including SDS requirements documentation: (15)
Detail relevant deviations' and non conformances
None identified to date
Have all Deviations and Non-Conformances been approved and logged?
Yes No

N/A
Comments

i) Applicable IDC Forms: (16)
Track
• 'IDC - Track Section 5C Alignment Detailed Design'
Street Lighting
• 'IDC Form Section 5C Street Lighting'
[Note: Sub Section IDC for 5C will be complete for the 'real' submission]
Do all IDC Forms contain no issues and have been correctly signed off?
Yes No

Track - No
Comments
Track - Recording of the resolution (or otherwise) of several IDC comments returned for the alignment design ('IDC - Track Section 5C Alignment Detailed Design') has not been completed on the IDC Form and its accompanying Document Review Report.
[Note: This will be completed for the formal Design Assurance Submission for Section 5C]

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