

---

**From:** Jim Harries [jim.harries@transdevplc.co.uk]  
**Sent:** 28 July 2006 16:51  
**To:** Gavin Murray  
**Cc:** Paul Alliot; Roger Jones (Transdev); Andie Harper  
**Subject:** Record of reviews 40\_80\_ROR\_something, Quality Plan  
**Attachments:** Record of reviews 40\_80\_ROR\_something, Quality Plan.doc

Gavin

Please see attached.

I am very concerned about the adequacy of SDS's Quality Plan, and I recommend that tie undertakes an audit of SDS's Quality Processes, and that we raise CARs where appropriate. However, there is a risk that some of our own inadequacies in this area would be exposed too!

I cannot upload this to the extranet as I do not have write access to the TSS area, so could you arrange for my comments to be considered accordingly?

All the best  
Jim Harries

Mobile [REDACTED] work 0131 [REDACTED]  
Transdev Edinburgh Tram Ltd, Verity House, 19 Haymarket Yards, Edinburgh EH12 5BH

TIE00001738\_0001