
From: Willie Gallagher
Sent: 29 April 2008 20:16
To: david_mackay@[REDACTED]
Subject: FW: Never Again

FYI

From: Willie Gallagher
Sent: 29 April 2008 20:15
To: Steven Bell; Stewart McGarrity; Graeme Bissett; Colin McLauchlan; Susan Clark; Mike Connelly; Dennis Murray; Graeme Barclay; Alasdair Sim
Subject: Never Again

Follks,

Tonight I had to take the volume of feeling from the Leith and Constitution Street and it was one of the most personal difficult communication sessions I have ever been involved in within my working Career.

The questions basically fell into:

- (a) Poor Communication, Signage and inability to follow through on commitments
- (b) Funding & Other Support
- (c) Don't think the Trams will work.

On the first point, I just had to take it but I was furious inside, because I have made many of the same points to various members of the Management Team and really had to defend the indefensible.

Never again, once these contracts are signed I am personally going to insist on a full review of all aspects.

Be under no illusion, the Programme of Closure we have given out must be adhered to; Signage must be immediately sorted out. That will buy as an opportunity to redeem the position and the reputation of the Company.

Regards,

Willie