
From: Alasdair Sim
Sent: 12 June 2013 09:58
To: Colin Smith
Subject: FW: tram works Shandwick Place

Colin

One of the direct consequences of the noisy works last week is set out below. We have received a claim for refunding the costs due to a course being run by the Children in Scotland Charity, amounting to £2,357. Do we have a route into B&S to take this further and settle the claim?

My concern is that this has the potential for a story here, 'charity being upset by these works', 'uncaring Council' etc, etc... This I would like to avoid - so my alternative is to discuss this with Mark Turley as a one-off, funded by the CEC Comms budget. It is of course, a dangerous precedence to set.

I'd appreciate your views

Regards

Alasdair

From: Cathie MacDonald[SMTP:CMACDONALD@CHILDRENINSCOTLAND.ORG.UK]
Sent: Tuesday, June 11, 2013 9:43:48 AM
To: Alasdair Sim
Cc: Alf Orriell; Alf Orriell; Jacqueline Lamb; Laura Bennison
Subject: tram works Shandwick Place
Auto forwarded by a Rule

Dear Mr Sim

We are a charity located in Shandwick Place. One of our few methods of generating income is through provision of training - run from our offices here in Shandwick Place.

We held a course last week - Thursday 6 June - which was so disrupted by the noise that the delegates could not hear the trainer, have submitted complaints and have demanded a refund. In addition to the damage to our reputation, the cost of refunding them whilst staying paying our tutors and expenses amounts to £2,357.

Fortunately during the school holidays our training programme is very much reduced. We have a couple of further half day events this week which we are unable to move at this late stage. We also have a full day event on 27 June. We have been told that there is no way that arrangements can be made to arrange a noise free day from the tram works and therefore we have no choice but to arrange an alternative venue. The cost for the venue alone would be in the region of £350.

To date, not including the amounts detailed above, direct costs to Children in Scotland, caused by the tram works totals over £16,600. However we are requesting compensation for the impact on our current training programme as detailed above - £2,707. I am sure you will appreciate that as a charity we are unable to sustain this kind of impact.

I look forward to hearing from you by return.

Regards
Cathie MacDonald

Cathie MacDonald
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